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To Our Customer:

Welcome to Public Utility District No. 1 of Chelan County. We look forward to working with you to provide electrical service to your property.

Our mission is “To provide utility products and services at a low cost to our customer/owners consistent with a high level of quality, reliability and customer satisfaction.”

Enclosed please find:

- Chelan County PUD Contacts
- General Service Connection Information
- Underground, Overhead and Temporary Service Requirements
- Fees and Charges Information

Thank you for contacting Chelan County PUD for your utility services. We look forward to assisting you.

Sincerely,

Ron Slabaugh
Water/Wastewater Manager
CHELAN COUNTY PUD CONTACTS

PUD WATER/WASTEWATER SERVICE AREA

Chelan County PUD Office Locations
- Wenatchee (Main Office)
  327 N Wenatchee Avenue
  Wenatchee, WA 98801
  (509) 663-8121

- Leavenworth
  222 Chumstick Highway
  Leavenworth, WA 98826
  (509) 548-7761

- Chelan
  1034 E Woodin Avenue
  Chelan, WA 98816
  (509) 682-2581

Chelan County PUD Department Locations
- Customer Service Representative (CSR) & Customer Service Engineering
  327 N Wenatchee Avenue
  Wenatchee, WA 98801
  (509) 663-8121

- Customer Service (Billing questions, credit payment arrangements & opening/closing accounts.)
  327 N Wenatchee Avenue
  Wenatchee, WA 98801
  (509) 661-8002

- Chelan County PUD Trench Inspector
  327 N Wenatchee Avenue
  Wenatchee, WA 98801
  (509) 661-8011

Other Contacts:
- Telephone
  Frontier: (800) 483-4000

- Gas
  Cascade Natural Gas : (800) 552-0615

- Water
  Contact your local provider.

- Cable
  Contact your local provider.

Electrical Inspections:
- Washington State Department of Labor and Industries
  519 Grant Road
  East Wenatchee, WA 98802

  (509) 886-6500
  24 hr. Inspection Line: (509) 886-6520

Northwest Utility Notification Center
- "Dig Council"- (800) 424-5555

Chelan County PUD offices are open during regular business hours Monday through Friday, 8 a.m. to 5 p.m. Outlying areas are closed for lunch (closure time varies).

Call toll-free anywhere in the United States. 1-888-663-8121
CUSTOMER SERVICE REPRESENTATIVES (CSR)

KARLA HUPP  
(509) 661-8400

KRISANN HANKINS  
(509) 661-8400

CUSTOMER SERVICE ENGINEERING SUPERVISOR

LYLE MOORE  
(509) 661-4867

CUSTOMER OUTREACH SPECIALISTS

TEKA SELLERS  
(509) 661-4294

JENNA RAHM  
(509) 661-4630

CUSTOMER SERVICE ENGINEERS & RESPONSIBILITY AREAS

CHRIS MOSER  
(509) 661-4128  
Leavenworth, Plain, Lake Wenatchee,  
Stevens Pass, Blewett Pass, Dryden,  
Peshastin, Cashmere, Monitor (west)

TAMMY FISHER  
(509) 661-4617  
Wenatchee, Malaga, Sunnyslope, Olds  
Station, Monitor (east)

SCOTT BAIRD  
(509) 661-4561  
North Chelan, Chelan Falls,  
Manson, Stehekin

CHRIS PETERSON  
(509) 661-4675  
South Chelan, Navarre Coulee  
Stayman Flats, Entiat & Entiat Valley

COUNTY WIDE CAPITAL PROJECTS

DARREN WURL  
(509) 661-4218

JEFF MITCHELL  
(509) 661-4260

COUNTY WIDE ENGINEERING ASSISTANCE

JASON MILLER  
(509) 661-8292
WATER SERVICE LINE REQUIREMENTS

The customer must install a water service line from the Customer’s home to the water chamber. The customer shall connect their water line to the polyethylene service line exiting the chamber (where available). Where no polyethylene service line exits the chamber, the customer shall route their service line under the bottom of the chamber and leave 2 feet of pipe inside the chamber so District personnel can make the final connection. A meter will not be installed until the customer has installed the service line and all fees have been paid.

If you have any questions regarding the location of the meter chamber or service line, or if you need assistance, please contact a Customer Service Engineer.

A typical water chamber is illustrated below.

CUSTOMER RESPONSIBILITY CHECKLIST

- Contact Customer Service representative at (509) 661-8400 to complete a Water Availability Checklist to ensure water is available to your property.

- Set up an account for billing and pay fees at the Customer Accounting Department in Wenatchee, Chelan or Leavenworth.

- Contact a Customer Service Engineer to determine meter chamber location if necessary.

- Install water service line to the chamber as described above. Call the ‘One-Call Center’ (800) 424-5555 for utility locations prior to digging. Washington Law requires you to locate all utilities on your site before you begin digging.

CHELAN COUNTY PUD RESPONSIBILITIES

- Provide and install a water meter (and chamber if necessary).
WASTEWATER SERVICE LINE REQUIREMENTS

Chelan County PUD requires the customer to provide, install and connect a 4-inch sewer service line to the septic tank prior to District personnel approving and activating service.

The customer shall install a 4-inch residential sewer PVC line to the septic tank and make a connection at the connection point on the septic tank. Once connection is made, the customer is required to call the Treatment Plant Operator to schedule inspection of the connection. Your account and sewer system will not be activated until the connection has been approved.

If you have any questions regarding the connection to the septic tank or if you need assistance, please contact our Water Resource Engineer.

CUSTOMER RESPONSIBILITY CHECKLIST

- Ask the Water Resource Engineer (509) 661-4022 to complete a Wastewater Availability Checklist to ensure wastewater service is available to your property.
- Set up an account for billing and pay fees at the Chelan PUD Customer Accounting Department in Wenatchee, Chelan or Leavenworth.
- Contact our Water Resource Engineer (509) 661-4022, Peshastin Treatment Plant Operator (509) 548-6390, or Lake Wenatchee Treatment Plant Operator (509) 763-3580 to determine septic tank location if necessary.
- Install and connect wastewater customer service line to the septic tank. Call the ‘One-Call Center’ (1-(800)-424-5555) for utilities locations prior to digging. Washington law requires you to locate all utilities on your site before you begin digging.
- Contact our Peshastin Treatment Plant Operator (509) 548-6390, or Lake Wenatchee Treatment Plant Operator (509) 763-3580 for inspection of connection point.

CHELAN COUNTY PUD RESPONSIBILITIES

- Provide and install septic tank.
- Complete inspection of septic tank/wastewater service line connection point.
WATER SYSTEM DEVELOPMENT CHARGES

Note: A new water service fee is a Service Development Charge (SDC) plus a meter installation fee. All fees must be paid prior to connection.

System development charges (SDCs) for the water system are determined for an equivalent residential unit (ERU).

Fees will be calculated as follows:

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>District Systems</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8”</td>
<td>$2,372</td>
</tr>
<tr>
<td>1”</td>
<td>$5,930</td>
</tr>
<tr>
<td>1 ½”</td>
<td>$11,859</td>
</tr>
<tr>
<td>2”</td>
<td>$18,975</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Chelan Falls System</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8”</td>
<td>$2,950</td>
</tr>
<tr>
<td>1”</td>
<td>$7,375</td>
</tr>
<tr>
<td>1 ½”</td>
<td>$14,750</td>
</tr>
<tr>
<td>2”</td>
<td>$23,600</td>
</tr>
</tbody>
</table>

When a 3-inch or larger meter is requested, please check with a Water Department Engineer for the SDC charge.

Olalla Canyon Water System has no SDC charge as there are only 30 connections allowed for the system and all were accounted for by the LUD.

Chelan Ridge Water System has no SDC for properties within the system as defined by the October 1996 Ownership Transfer Agreement. Properties outside the original system shall pay the 1” SDC charge for the Main System. There will be a 1” meter charge.

PLEASE NOTE: All fees are subject to change.
WATER CONNECTION FEES
Effective April 16, 2018

WATER METER FEE

<table>
<thead>
<tr>
<th>Domestic Water Meter Size</th>
<th>Meter Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8”</td>
<td>$510</td>
</tr>
<tr>
<td>1”</td>
<td>$600</td>
</tr>
<tr>
<td>1 ½”</td>
<td>$890</td>
</tr>
<tr>
<td>2”</td>
<td>$1,120</td>
</tr>
<tr>
<td>2” and above compound*</td>
<td>See note 3</td>
</tr>
</tbody>
</table>

Notes:

1. The Meter Fee shall be paid for installations where a chamber has been previously installed in accordance with District requirements to serve the property (such as subdivisions and other property developments).

2. Additional costs will apply where no chamber exists to serve the property. Costs will be estimated at the time of application and must be paid in advance by the Customer.

3. Additional costs will apply for 2” and above compound meters. Costs will be estimated at the time of application and must be paid in advance by the Customer.

4. In addition to Meter fees, customers may be required to pay applicable line extension fees and a System Development Charge (SDC) prior to connection of service.

5. Effective May 1, 2015, all new water services within the City of Wenatchee boundary will be charged an additional tax imposed by the City. This tax applies to the meter and line extension fees.

OTHER WATER FEES

<table>
<thead>
<tr>
<th>Maintenance Bond Fee</th>
<th>10% of the value of the work</th>
</tr>
</thead>
<tbody>
<tr>
<td>Performance Bond for uncompleted Work</td>
<td>150% of the value of the estimated costs to complete the work</td>
</tr>
<tr>
<td>Fire hydrant flow test</td>
<td>$280 (Per test)</td>
</tr>
<tr>
<td>Water meter chamber</td>
<td>Estimated or actual labor, equipment and materials</td>
</tr>
<tr>
<td>Fire Hydrant charge, or other</td>
<td>Estimated or actual labor, equipment and materials</td>
</tr>
<tr>
<td>Annual Backflow Assembly Inspection and Test</td>
<td>$95 (Per test)</td>
</tr>
</tbody>
</table>

PLEASE NOTE: All fees are subject to change.
WASTEWATER SYSTEM DEVELOPMENT CHARGES

WASTEWATER SYSTEMS SDCS

System development charges (SDCs) for the wastewater systems are determined based on the volume and composition of wastewater discharged compared to that of a typical equivalent residential unit (ERU). Unless specifically provided for otherwise, an ERU shall be defined as 200 gallons per day, not exceeding any pollutant concentrations for high strength wastewater set forth in Section 78F of the Utility Service Regulations.

The minimum SDC per connection shall be based on one ERU.

System development charges shall be paid prior to connection. The SDCs for each ERU are as follows:

<table>
<thead>
<tr>
<th>Wastewater System</th>
<th>SDC per ERU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dryden (b)</td>
<td>$ 4,343</td>
</tr>
<tr>
<td>Lake Wenatchee/Peshastin</td>
<td>$ 4,796</td>
</tr>
</tbody>
</table>

Lake Wenatchee LUD #4 and Peshastin LUD #7 customers that did not originally sign up for a Part B connection to the system and now connect shall pay the above fee per Equivalent Residential Unit (ERU).

WASTEWATER FACILITIES FEES

Facilities required to provide wastewater service will be identified at the time of application and may include, but are not necessarily limited to service laterals, septic tank effluent pump (STEP) systems and metering equipment. The costs to install facilities will be estimated on an individual basis at the time of application and must be paid in advance by the Customer.

PLEASE NOTE: All fees are subject to change.
WATER/WASTEWATER AVAILABILITY

A water or wastewater availability assessment will need to be completed to determine if the District has sufficient resources to serve an additional service. Determination of water or wastewater availability is a requirement of the building permit process if you are considering building a new home.

Contact Customer Service Management group at (509) 661-8400 to complete a Water Availability Checklist to ensure water is available to your property. This service is free.
Call two full working days before you dig!

It’s required by law, and you could be held liable for any damages to utility services.

1-800-424-5555

At no charge to you, NORTHWEST UTILITY NOTIFICATION CENTER (Dig Council) will mark where power, water, gas lines, and other utilities are located on your property, using the following color codes:

- **RED** .......................... Electric
- **YELLOW** ........................ Gas – Oil
- **ORANGE** ........................ Telephone – CATV
- **BLUE** .......................... Water
- **GREEN** .......................... Sewer
- **PURPLE** ........................ Reclaimed Water
- **PINK** .......................... Survey
- **WHITE** ........................ Proposed excavation
NEW SERVICE APPLICATION

The following billing information is required for establishing all electric, water, and wastewater accounts and services. This includes temporary electrical services.

Customer: [ ] New [ ] Current and/or previous customer
Customer Name: ___________________________ Spouse/Contact Person: ___________________________
Mailing Address: __________________________ City/State/Zip: __________________________
Home Phone: __________________________ Work/Message Phone: __________________________
Driver's License No: __________________________ Social Security #: __________________________

Please check all utility services you are applying for: [ ] Electrical [ ] Water [ ] Wastewater

Service Address: __________________________ Subdivision and/or Lot #: __________________________
Building Permit #: __________________________ City/State/Zip: __________________________

Please check the below sections for ELECTRICAL service only. Check all that apply.
Service will be: [ ] New [ ] Altered
Service type: [ ] Residence [ ] Business [ ] Irrigation [ ] Pool [ ] Wind [ ] Generator
Building type: [ ] Single Family [ ] Townhouse [ ] Condo

Please check the below sections for WATER service only. Check all that apply.
Will your residence have any of the following? [ ] New Construction [ ] Hydroponics or Indoor Sprinkler System
[ ] Domestic Water Booster Pump [ ] Radiant Floor/Convector Heating [ ] Generators for Water Heating System
[ ] Water Softener/Conditioner [ ] Pool/Spa [ ] Hot Tub/Hot Tub [ ] Beer Dispenser
[ ] Rainwater Harvesting [ ] Livestock Drinking Tank [ ] Photo Sensitive [ ] Well Drilling [ ] Refrigeration
[ ] Paving Equipment [ ] Livestock Water Heating System
Is there an existing backflow protection assembly on water lines? [ ] Yes [ ] No

ELECTRICAL SECTION
Check one: [ ] Please activate (no fees) [ ] Deferred (no fees) [ ] Do not activate
Check one: [ ] Temporary for this application only [ ] Temporary for a maximum of 12 months [ ] Other ________
Meter Time Step (amps) - Check or: [ ] 100 [ ] 200 [ ] 300 [ ] 400 [ ] Other ________

WATER AND SEWER IMPOER
Account #: __________________________ City Code: __________________________
Residential Schedule #: __________________________ Water Meter #: __________________________
Industrial Schedule #: __________________________

Electrical Transformer Size: __________________________ Water SDC (Service Development Cost): __________________________
Electrical Secondary: __________________________ Water Meter/Chamber Fee: __________________________
Electrical Altered Service (new conductors): ________ Water Other: __________________________
(Use includes service pole, hardwire, and service panel, 20 amp, min.) Grand Total for Water Fee: __________________________

CUSTOMER - PLEASE READ:
1. The customer is responsible for the installation of electrical service.
2. All required fees must be paid in full prior to connection and activation of your service.
3. Entrance into the water meter is only allowed by District personnel.
4. Entrance into the electrical cabinet is allowed by District personnel; it is strongly suggested that applicants install an auxiliary valve to shut off the water supply.
5. The connection fees are based on size of service you indicate; any changes may increase cost.

The undersigned applicant hereby applies for electrical/water/wastewater connection to the above described property. The applicant is the owner of the described property or the authorized agent of the owner. By signing this application, the applicant agrees, as a condition of the Chelan County PUD No. 1 providing and continuing service to the above described property, to comply with all provisions of the current regulations, or latest revision thereof, and other such rules and regulations now existing or which may be established from time to time governing the public electrical, water or wastewater system. Furthermore, the applicant agrees to waive claims against the Chelan County PUD No. 1 or its agents or employees for damages and/or loss of production, sales or service, in case of water pressure variations, or the disruption of the water supply, electrical supply or wastewater system for repair, routine maintenance, power outages, and other conditions normally expected in the operation of the electrical, water or wastewater system.

AMOUNT RECEIVED: $ __________________________ CUSTOMER SIGNATURE __________________________

PUD REPRESENTATIVE __________________________ DATE __________________________

WRITE APPLICATIONS ON FORM—DEPARTMENT PREP—ELECTRICAL—BLUE—CUSTOMER COPY

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