The PUD’s five-year strategic plan identified a need to reinvest in its assets to produce:

- The best financial value for customer-owners
- The best service to customer-owners
- The highest level of safety for customer-owners and employees
PUD buildings are 16% of PUD assets
PUD Headquarters is where we talk with customers
PUD facilities don’t meet modern standards

**FACILITIES STUDY**
Reinvesting in value-creating assets

Chelan County PUD Service Center
The best, for the most, for the longest.

PURPOSE OF STUDY

Ensuring customer value

Chelan County PUD Service Center

<table>
<thead>
<tr>
<th>OPTION FINALISTS</th>
<th>50 year Present Cost</th>
<th>Initial Capital (1-5 years)</th>
<th>10 Year Total Spending</th>
<th>Maximize Productivity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status Quo</td>
<td>≥ $138 M</td>
<td>≥ $81 M</td>
<td>≥ $90 M</td>
<td>Poor</td>
</tr>
<tr>
<td>Redevelop In Place</td>
<td>≥ $148 M</td>
<td>≥ $120 M</td>
<td>≥ $156 M</td>
<td>Poor</td>
</tr>
<tr>
<td>Permanent Split</td>
<td>≥ $141 M</td>
<td>≥ $129 M</td>
<td>≥ $131 M</td>
<td>Good</td>
</tr>
<tr>
<td>10-year Split</td>
<td>≥ $128 M</td>
<td>≥ $118 M</td>
<td>≥ $141 M</td>
<td>Fair</td>
</tr>
<tr>
<td>Consolidated</td>
<td>$124 M</td>
<td>$143 M</td>
<td>$133 M</td>
<td>Best</td>
</tr>
</tbody>
</table>

Customer service improvements
Customer & employee safety improvements
Long-term financial savings
Increased efficiency & productivity