

----- Original message -----

From: EricFrannie Oswald <[efoswald5@gmail.com](mailto:efoswald5@gmail.com)>  
Date: 7/29/17 12:12 PM (GMT-08:00)  
To: "Hartman, Suzanne" <[Suzanne.Hartman@chelanpud.org](mailto:Suzanne.Hartman@chelanpud.org)>  
Cc: "Congdon, Ann" <[ann.congdon@chelanpud.org](mailto:ann.congdon@chelanpud.org)>  
Subject: Smart Meters and a fee to opt out

Chelan County PUD IT Warning:

Please use caution! This is an external email with links or attachments.

Dear Suzanne,

You and I spoke on the phone on June 13, 2017 regarding the Chelan PUD wanting to install smart meters, and if a resident wants to opt out that they would be assessed a fee to do so. From our conversation we discussed my concerns about health risks associated with smart meters. As the PUD newsletter stated, you also supported the stance that smart meters do not adversely affect our health and no credible studies have proven so (remember the days they said DDT wasn't harmful to humans or wildlife?). It is widely known that cell phones and WiFi, and other use of electromagnetic fields, negatively affects a person's health. Our Chelan PUD is downplaying, and ignoring, the risks of smart meters. Making statements that it has nothing to do with health problems is a seriously irresponsibly liable point of view. Anything that is toxic to humans, whether it be heavy metals or chemicals in food, water or air, has a compounding effect. So taking into account that we have all these other forms of harmful electromagnetic fields, you want to add yet another to our lives.

You will spend thousands and thousands of dollars installing these meters, cutting employment to the meter readers who depend on the income, and forcing residents to either "take it" or "pay for it" attitude.

I am not pleased at all with our Chelan County PUD acting like smart meters are what we have to move to. Just because many other cities are doing it, does not mean we have to. We can keep our communities safer and healthier by NOT installing these smart meters.

Do what is best for the residents in Chelan County, not what is best for the bottom line (if that were even the case) and what is perceived as the best option.

I will be expecting communication from you regarding this issue. I am not the only one concerned with this. Don't do this and then come to find out that your residents' health has been compromised by your actions and negligence to the risks.

Sincerely,  
Fran Oswald  
Chelan, WA  
630-6577

----- Original message -----

From: "Wendell, Andy" <[andy.wendell@chelanpud.org](mailto:andy.wendell@chelanpud.org)>  
Date: 7/30/17 8:52 AM (GMT-08:00)  
To: [efoswald5@gmail.com](mailto:efoswald5@gmail.com)  
Cc: "Stoll, John D." <[John.Stoll@chelanpud.org](mailto:John.Stoll@chelanpud.org)>, "Hartman, Suzanne" <[Suzanne.Hartman@chelanpud.org](mailto:Suzanne.Hartman@chelanpud.org)>, "Congdon, Ann" <[ann.congdon@chelanpud.org](mailto:ann.congdon@chelanpud.org)>  
Subject: Re: Smart Meters and a fee to opt out

Dear Ms. Oswald,

We appreciate you taking the time to share your thoughts and opinions with your PUD regarding Advanced Two-way meters and your specific concerns regarding the potential impact to your personal health from electromagnetic fields. Your expressed concerns are shared by others; just as other customers have expressed a desire for the PUD to deploy the technology so that they can realize some benefits it would bring.

Customers in opposition to Advanced two-way meters and other EMF emitting technologies continue to site testimony from various sources widely available on the internet. And at times it is difficult to sift through and determine the true source of the testimony. Our team here at the PUD have not been quick to arrive at a technology decision. In fact, specific to two-way meters, Chelan PUD is considered a late adopter among our peers in the utility industry.

Why? We value learning from others to better inform our decisions. In addition, we continue to study in-depth hundreds of sources of testimony and credible scientific research on a variety of topics. In fact, the PUD has a long history (75+ years) on the science of electromagnetic fields.

Every electronic device, every electronic cable procedures EMFs at some level. Since the PUD began delivery of electric service 75 years ago, we have and continue to base our technology decisions on available facts from credible resources. Those resources include, but are not limited to: The World Health Organization, American Cancer Society, Federal Communication Commission, American National Standards Institute, Electric Power Research Industry, Institute of Electric Engineers and the Department of Energy.

I respect your position and opinions. It is my responsibility to listen to you and all customers and arrive at conclusions that are fair, equitable and in the best interest of all 50,000 customers. I would however appreciate the opportunity to further discuss your specific concerns and help provide you more specific facts around this technology and how it is to be used to bring value to our customers. If you choose to continue the discussion, please feel free to contact me directly.

Respectfully,

Andy Wendell  
Director Customer Service  
[Andy.wendell@chelanpud.org](mailto:Andy.wendell@chelanpud.org)  
509-661-4562