

Wenatchee Heights - Whispering Ridge Slide area

LocalTel Fiber Customer update:

Chelan County PUD is working closely with Chelan County and Chelan County Emergency Management personnel to identify any potential threat to fiber optic services in your neighborhood as a result of the ground movement near Whispering Ridge Road. At this time fiber services have not been disrupted by any ground movement in the area. Should a slide take place, the PUD and LocalTel will work with land and homeowners in the affected area to identify service issues. We encourage homeowners to contact LocalTel as soon as possible if your service becomes unusable during slide activity. LocalTel will suspend the services until the PUD can determine if you were affected by the slide area or not.

Additionally, the PUD is looking at alternatives for restoring Power and Fiber facilities should a landslide event disrupt the existing power and fiber services.

Let's hope this does not become necessary. If you have any questions, please let us know.

Sincerely,

Genia Lutton
Executive Administrator