

G1 - Ensure effective execution

What is the Strategic Objective?

- ❖ Ensure that policies and procedures are in place to:
 - ❖ Clearly define decision-making roles of the Board and General Manager
 - ❖ Communicate strategic direction to management and the public
 - ❖ Review pertinent information regarding District policies and procedures

Why is it important?

- ❖ The district will not perform to the board's expectations unless those expectations are clearly established with the General Manager
- ❖ The General Manager is more accountable for the performance of the district if the Board (from a governance perspective) and the General Manager (from an operations perspective) work within their respective roles.

Indicator:

- ❖ Quarterly review of board's balanced scorecard status. Each Commissioner gives an update of the status of their assigned objectives in [Jan/Apr/Jul/Oct](#) .
- ❖ Annual review of key District policies [Dec](#) (policy reviews would be sequenced through the year as related activities occur during the normal course of business)
- ❖ Semi-annual evaluation of General Manager performance including communication of Board expectations – [Jul/Dec](#)
- ❖ Annual evaluation of General Counsel performance including communication of Board expectations – [Jan](#)