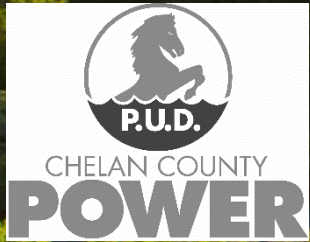


# Utility Service Regulations Update



**Cathy Melton – Customer Service Program Analyst**  
**June 1, 2020**

Review recommended Utility Service Regulations updates

Next Steps



**No Action  
Today**

## Recommended update:

### Adjust regulations as industry standards evolve

- National Electric Code (NEC) sets the minimum standards for safe non-utility electrical design, installation and inspection
- Recent NEC rule change requires installation of outdoor emergency disconnects at new or remodeled residences
- Intent of NEC change is to provide emergency responders ability to reduce electrical hazards
- Rule does not establish location for device installation, therefore, recommend enhanced language to specify these customer devices only be installed on the customer's side of the meter



## Next Steps

Return with a resolution  
adopting revised  
regulation language