CONNECTING THE MESSAGE

AUGUST 2019
BOARD OF COMMISSIONERS SAFETY MINUTE
Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make.

**HPI Principles**

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<td>We all make errors – it’s a matter of when, not if</td>
<td>These errors follow a recurring pattern, and are predictable and manageable</td>
<td>Curiosity drives us to examine our practices and learn from our errors</td>
<td>As employees, we are the solution, not the problem</td>
<td>Excellence is not the absence of failure, but the presence of process and defenses</td>
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**“THE HPI 5+5”**

**Core HPI Concepts**

- Questioning Attitude
- Errors
- Defenses
- Critical Steps
- Drift
Leavenworth to Dryden
Drownings: 8 since 1996
Two people were wearing a life jacket, four were not, and it was unclear in two incidents.

Cashmere to Wenatchee
Drownings: 5 since 2003
All five were not wearing a life jacket.

Plain to Leavenworth
Drownings: 11 since 1995
One person was wearing a life jacket, eight were not, and it was unclear in two incidents.

Dryden to Cashmere
Drownings: 9 since 1994
Two people were wearing a life jacket, four were not, and it was unclear in three incidents.
WHAT CREATES YOUR “WHY”