

CASE STUDY: BOEING 737 TRANSITION TO LEAN+ (TOYOTA PRODUCTION SYSTEM)

“GOOD TIMES”



The Boeing 737 Assembly line number 1 at Renton in the 1980s as the 2nd generation 737-300/400/500 series was taking over for the first generation 737-200 Classic. Image Courtesy: Boeing

“TOUGH TIMES”



The 737 moving line was introduced in 2002. Image courtesy: Boeing

**LOSING FOCUS IN GOOD TIMES CAN LEAD TO TOUGH TIMES,
BUT HEALTHY ORGANIZATIONS CAN GET BACK TO GOOD TIMES**




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KEY TAKEAWAYS

- Powerful change comes when the minds and talents of your team are fully engaged
- Common language process & tools are critical for continuous improvement mindset
- Room to fail, learn, and try again is foundational to an innovative culture
- Tap into the people doing the value added work to drive innovation and make transformational decisions



HPI Philosophy & Principles	Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make	
	1	We all make errors – it's a matter of when, not if
	2	These errors follow a recurring pattern, and are predictable and manageable
	3	Curiosity drives us to examine our practices and learn from our errors
	4	As employees, we are the solution, not the problem
	5	Excellence is not the absence of failure, but the presence of process and defenses

