

# Utility Service Regulations

Proposed Regulation Amendments



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**April 16, 2018**



## Follow up

- Resolution seeking approval of:
  - Proposed changes as discussed April 2
- Review Fees and Charges updates
- Discuss Implementation and Communication Plans



**Action  
Requested**

# Proposed Regulation Changes

- **Section 6:** Application & Contract for Service
- **Section 8:** Security Deposits
- **Section 22:** Revenue Protection
- **Section 41:** Changes in Electric Load
- **Section 46:** Combined Residential & Commercial Service

## Proposed Fees

Metering/Monitoring	\$1,400
Investigation/Enforcement	\$2,000
Residential Security Deposit	\$1,000
Residential Equipment Degradation	\$1,750
Commercial Equipment Degradation (Overhead Service)	\$4,700
Commercial Equipment Degradation (Underground Service)	\$8,000



# Implementation Plan

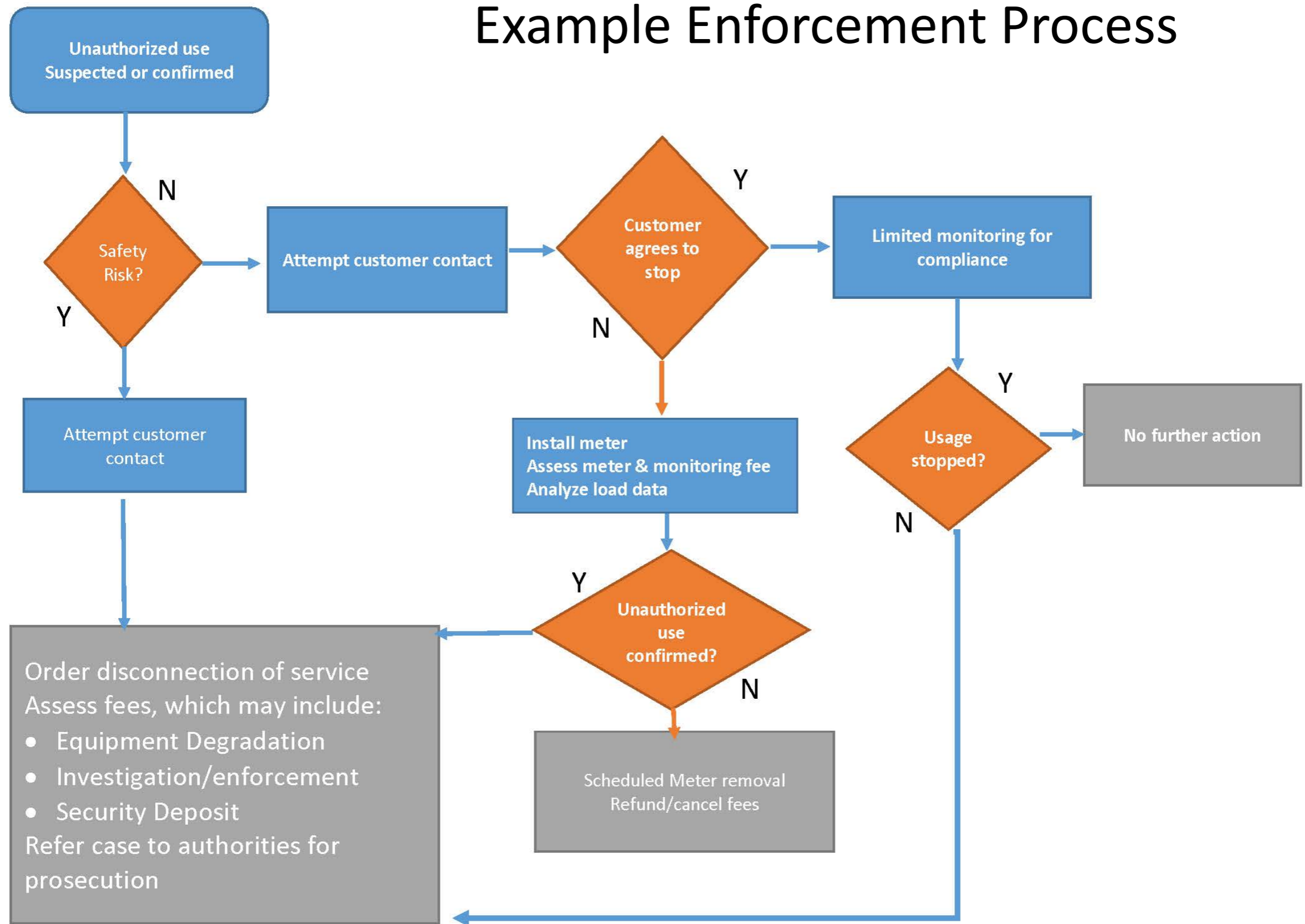
- Fees will be assessed in stages
- This provides customer an opportunity for compliance
- If safety risks are identified, service will be disconnected and all applicable fees will be assessed
- Unauthorized services may be referred to local/state authorities for further prosecution



**Fire caused by overloaded electric service facilities**



# Example Enforcement Process



# Recent Challenges

- Average ~2-3 suspected unauthorized services discovered daily
- Evaluating application information
  - Incomplete
  - Inaccurate – claiming no HDL
  - Multiple/false names used
  - Multiple locations
- Lengthy complaints/arguments from applicants due to enforcement
- Compliance temporary at times

# Communication Plan

## Initial Outreach

- Display ad
- Bill message
- Radio/local media
- Web & Social Media

## Ongoing Outreach

- Direct mail
- Web updates
- Door hangers
- Civic meetings

# DON'T PUT YOUR NEIGHBORS LIVES AT RISK

**Unauthorized cryptocurrency mining** can put stress on electrical infrastructure and create a serious fire risk.

One unauthorized operation with several mining computers was found recently in an unoccupied apartment. A fire in that large apartment complex could have had disastrous consequences. If found, unauthorized operations will be shut down.

**Chelan PUD has a moratorium in place** to work on policies and fees to address the rapid expansion of cryptocurrency operations and to ensure they operate safely.

**A Public Hearing is scheduled:**  
**Monday, May 14 at 1 p.m.**  
327 N. Wenatchee Ave., Wenatchee

**Help us protect your safety** and the safety of the community.

**If you have any questions, please call (509) 661-8504 or visit [chelanpud.org](http://chelanpud.org)**



CHELAN COUNTY  
[www.chelanpud.org](http://www.chelanpud.org)



# Fee Amnesty Period

**For customers who self report, with no history of HDL use or suspected use**

- Limited eligibility
- Must agree to shut down
- Provides waiver of meter fee unless use continues
- Timeline options:
  - #1 No amnesty
  - #2 2 week period
  - #3 Until May 14

- Will require reduced monitoring to ensure compliance
- Extensive communication efforts planned to heighten customer awareness





Questions?