## Latecomer Policy Electric, Water, and Wastewater

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## **Options Overview**

	OPTION 1 MAINTAIN STATUS QUO	OPTION 2 ELIMINATE POLICY	OPTION 3 ADJUST POLICY
SUMMARY	Assume the challenges, risks, and customer dissatisfaction.	Eliminate challenges and risks. New line extension customers may initially experience dissatisfaction.	Minimize challenges and risks. Improve customer satisfaction through phased change.
INDUSTRY STANDARD			
RISK			
POLICY ADMINISTRATION			
RESOURCE IMPACT			
PUD COST			

While Option 2 is the staff preferred approach, we recommend Option 3 to advance the customer experience and lessen risk.



## Comparison

	Current Policy	New Policy	Industry Standard
Minimum project cost	Not Included	Included	Included
Number of payouts	Indefinite	2	Varies
Reimbursement term	10 years	4 years	5 or less years
Eligibility	Residential (4 or less lots) and commercial	Residential (1 lot)	Residential
Payoff utility delinquent balances	Not included	Included	Unknown
Customer Receipts	Included	Not Included	Not Included



## Next steps

- Gather feedback from today, adjust as needed
- Return with a resolution seeking approval

