# Human Performance Improvement (HPI) Minute

March 6<sup>th</sup>, 2023

Board of Commissioner's Meeting

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### HPI PRINCIPLES

# HPI Philosophy & Principles

Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make

- 1 We all make errors it's a matter of when, not if
- These errors follow a recurring pattern, and are predictable and manageable
- Curiosity drives us to examine our practices and learn from our errors
- 4 As employees, we are the solution, not the problem
- Excellence is not the absence of failure, but the presence of process and defenses

Nobody is Perfect, and Nothing is Perfect !!!



### STOP WORK AUTHORITY





### **DEFINITIONS**

- Stop Work Authority is best viewed as a safety POLICY or PROCEDURE that authorized and empowered EMPLOYEES to stop an action or condition they consider to be unsafe.
- The best safety and health programs involve EVERY level in organization, instilling safety CULTURE that reduces accidents for workers and improves the bottom line of managers.
- The development of environment and culture that encourage the belief that EVERY person can create and maintain the workplace FREE of illness, injury, or other loss.



# 5 W'S AND H

- WHY?
- ➤ It is Our Responsibility and Obligation. We Care about our people, families, customer owners, and communities.
- WHO?
- ANY employees at ANY level in the organization
- WHERE?
- Emergency situation, equipment used improperly, work access not built properly, wrong tools being used, lack of knowledge/info, alarms, change in scope and/or conditions, near missed, etc.





## 5 W'S AND H

- WHEN?
- Anytime when a perceived unsafe condition or behavior may result in an unwanted event.
- WHAT?
- Save Time, Resources, which results in Saving Money.
- Prevent the emotional impact.
- HOW?
- Stop the Work
- Notify the Supervisor Overseeing the work
- > Investigation process
- Correct the unsafe behavior or situation
- Resume the work





