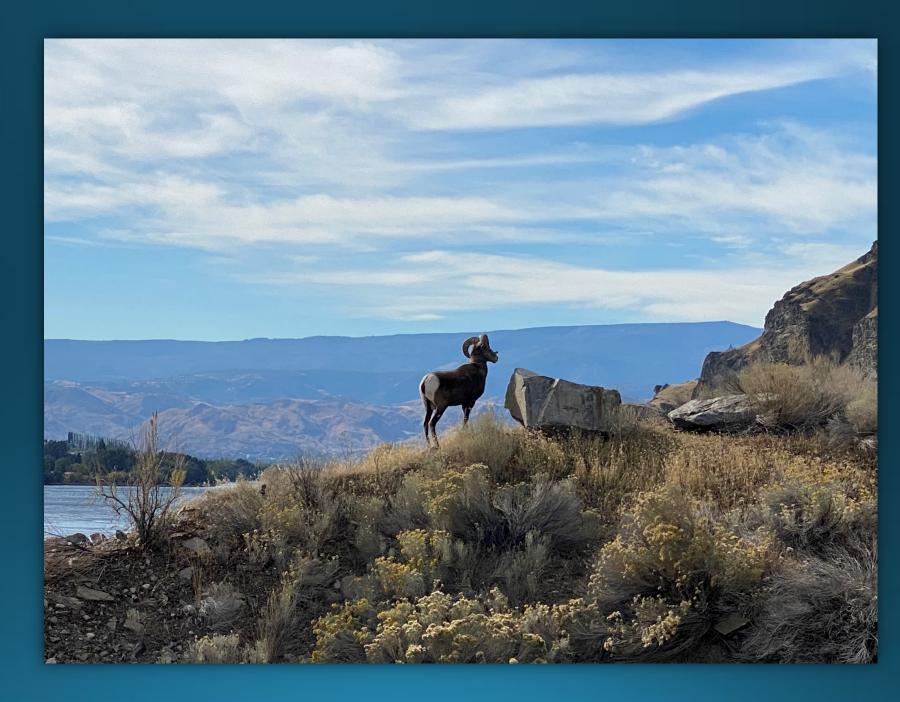
Human Performance Improvement (HPI) Minute

June 1, 2021

Board of Commissioner's Meeting

Payne Brannon Rocky Reach EPM Construction Manager





Previous Approach to Runner Hub Assembly and Disassembly





HPI Approach to Runner Hub Assembly and Disassembly





Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make

- 1 We all make errors it's a matter of when, not if
- These errors follow a recurring pattern, and are predictable and manageable
- Curiosity drives us to examine our practices and learn from our errors
- 4 As employees, we are the solution, not the problem
- Excellence is not the absence of failure, but the presence of process and defenses

Questions?

