



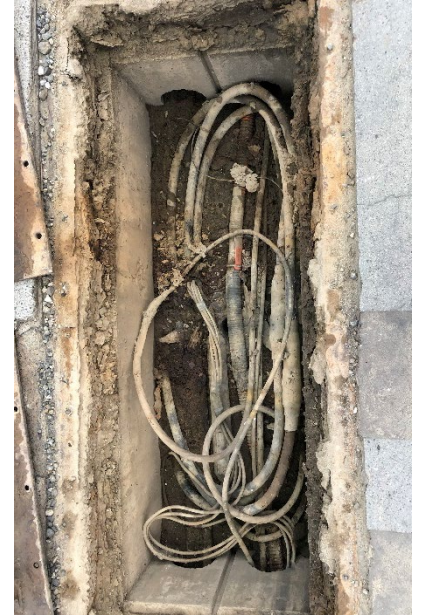
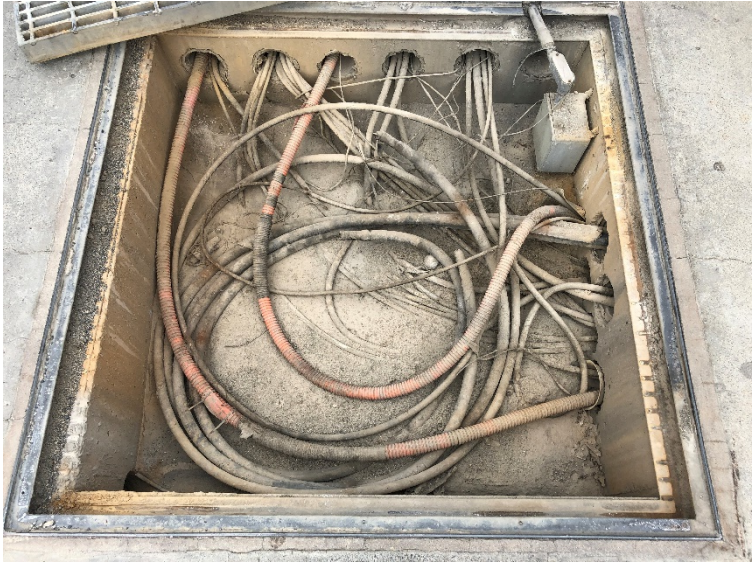
# Human Performance Improvement (HPI) Minute

Board of Commissioner's Meeting  
October 4<sup>th</sup>, 2021

Josh Mandoli  
Rock Island EPM  
Electrical Engineer









## HPI Philosophy & Principles

Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make

- 1 We all make errors – it's a matter of when, not if
- 2 These errors follow a recurring pattern, and are predictable and manageable
- 3 Curiosity drives us to examine our practices and learn from our errors
- 4 As employees, we are the solution, not the problem
- 5 Excellence is not the absence of failure, but the presence of process and defenses



CHELAN COUNTY  
**POWER**

[www.chelanpud.org](http://www.chelanpud.org)

# Learning Team – Opportunities to Improve

CM Wiremen – Engineering – Operations – Safety

August 7<sup>th</sup>, 2021

- Always perform verification checks to ensure equipment is de-energized prior to beginning work
- When there is a gap/delay in work activities, engineering and crew members should review work scope prior to resuming work
- Document cables on conduit plans and cables should be labeled at all intermediate pull points
- Prioritize removal of damaged or abandoned cabling