



# **Project timeline**

Initial Plan Draft

Engage Partners

Public Outreach with Partners

**Executive Approval** 

- 1.1 Define existing infrastructure and communities at risk
- 1.2 Review emergency operations plan
- 1.3 Compare best practices
- 1.4 Develop initial draft plan
- 1.5 Develop communications plan, send materials to production (website, maps, FAQ, talking points)

**October-February** 

- 2.1 Develop presentation
- 2.2 Identify emergency response and telecom partners
- 1 2.3 Identify partner agencies that represent vulnerable populations
  - 2.4 Conduct outreach sessions
- 2.5 Compile feedback
- 12.6 Update plan
- 2.7 Report to board

**March-early April** 

- 3.1 Prepare public outreach presentation
- 3.2 Prepare fact sheet, website, email inbox for comments
- 3.3 Conduct outreach session
- 3.4 Continue to develop mitigation strategies for identified community impacts
- 3.5 Compile feedback
- 3.6 Update plan, communications materials

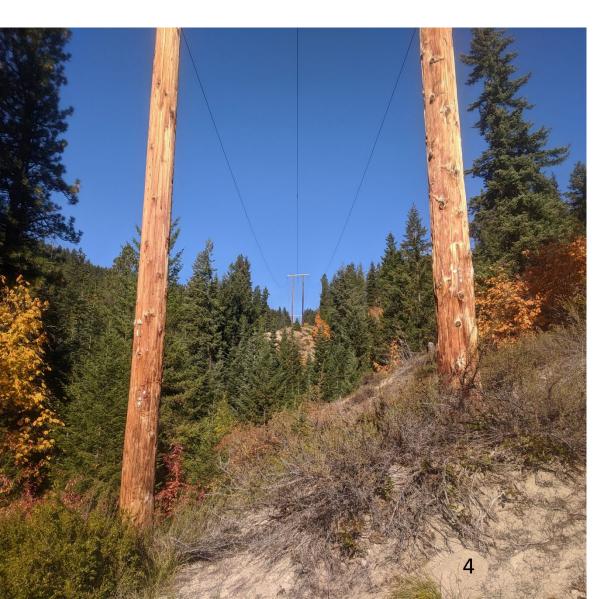
**April-May** 

- 4.1 Prepare final plan
- 4.2 Continue to develop mitigation strategies for identified community impacts
- 4.3 Report to board
- 4.4 Revise plan as needed
- 4.5 If approved, conduct tabletop exercises and refine plan annually

**June-September** 



## Mitigation work



- Telecom and radio communications
- 2. Vulnerable populations
- 3. Contingency planning for active fire scenarios
- 4. Neighborhood water supplies
- 5. Economic impact and logistics



### Telecom & radio

Meet with cellular carriers like AT&T, Verizon and T-Mobile

Meet with internet service providers and EMS communication representatives

Identify the carriers and services located within the FSOM Phase 1 Area

Assess backup power supplies

Establish point of contact and communication protocol for FSOM event

Lessons learned, continuous improvement



- Liaison communicates with telecom and radio stakeholders
- Assist with emergent needs early and often

- Liaison communicates with telecom and radio stakeholders
- Assist with emergent needs



# Vulnerable populations

 Partners: Red Cross, social workers, Upper Valley MEND, Lake Wenatchee Fire & Rescue

Assessed demographics, languages spoken, existing supports, common medical needs

 Identified outreach opportunities with several partners, focused on preparedness/awareness  Working with LWFR to sign up more people for Medical Needs Registry

Community Care Centers: Not likely utilized, discussed logistics

More outlets for notification:

Door knockers

- HOA/Neighborhood listservs

 Community service organizations

Prepare

Mitigate

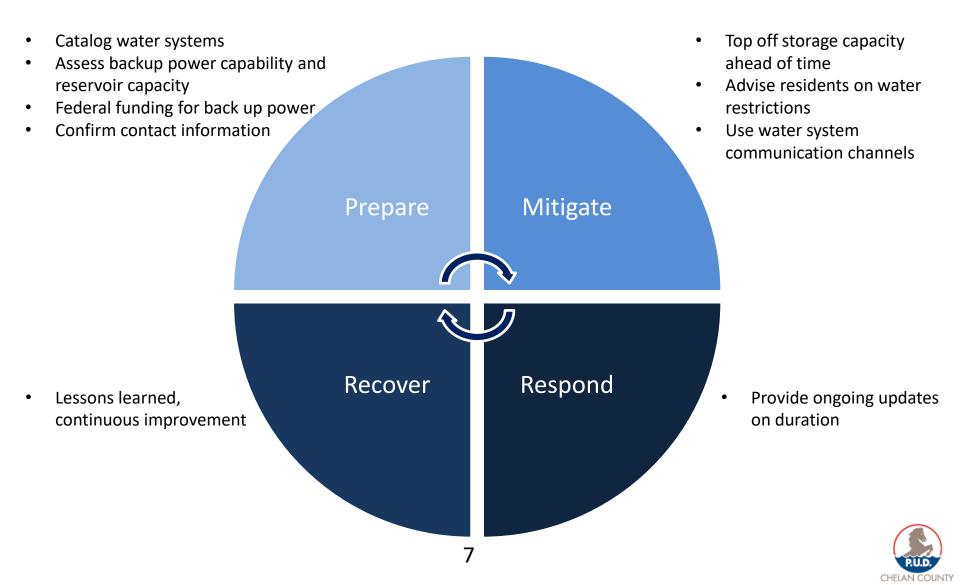
 Lessons learned, continuous improvement



- Initiate notification 48 hours prior to outage
- Execute the door-knocker plan for Medical Needs folks who don't respond



## Neighborhood water supply



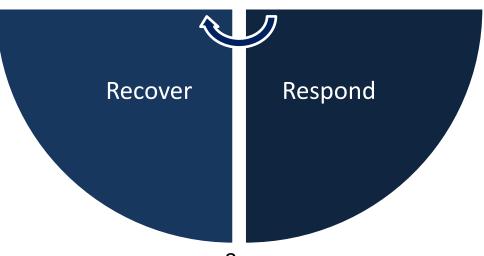
## **Economic/logistics**

- Identify communication channels with second-home owners and short-term rentals
- Non-residential customer outreach to understand power outage impact

Prepare Mitigate

- Inform businesses of the plan, starting with critical businesses
- Coordinate with property management companies to provide information to visitors

 Continue to improve the plan, explore new ways of communicating



Notify all customers, with consideration to visitors in the area, if FSOM is imminent



### **Contingency planning: Active fire**

- Work with the fire districts to develop a PACE planning model to address different scenarios
- Pre-identify drafting sites
- Pre-identify key hydrants fed by with adequate water capacity
- Develop a phased reenergization plan

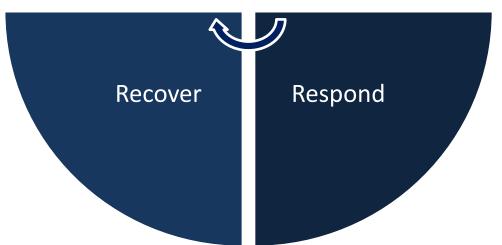
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Prepare

Mitigate

Education on the dangers of re-energizing lines before inspection

 After action review and redefine the plan



- Instruct fire resources from outside the area on where to fill their water tanks
- Prioritize the inspection and reenergization as appropriate

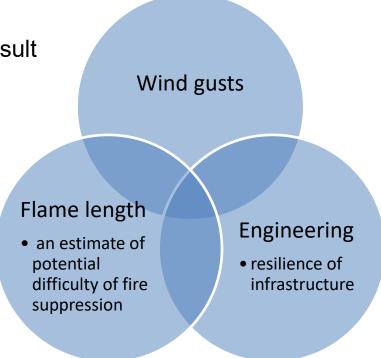


# Threshold guidelines

GOAL: Identify weather conditions that could result in an uncontrollable ignition from a fire start.

De-Energization Guidelines – DRAFT

Flame length> 7ft
Or
other fire weather
metric





### Situational awareness

- Oregon Public Utility Commission: Temporary PSPS regulations for investor-owned utilities
- Other utilities taking a stance on PSPS policies:
  - Okanogan Electrical Co-operative
  - BPA
  - PacifiCorp
  - Avista
- WPUDA presentation in July





### CHELAN PUD FIRE SAFETY PLAN



Chelan PUD is working with fire districts to develop a plan to prevent new fire starts during extreme weather events defined by high winds and dry fuels. Several studies have ranked Plain, Lake Wenatchee and Upper Chumstick Highway as the highest fire risk areas. That's why this plan is focused on this Phase I area in 2021. In the rare circumstance when we must tum off power to protect public safety, we will notify you in advance.

### WHAT CAN I DO TO BE PREPARED

- Please make sure Chelan PUD has your correct contact information at chelanpud.org/UpdateYourInfo
- If someone in your home relies on life-sustaining equipment, please register for the PUD's Medical Electrical Needs Registry at chelanpud.org/ firesafetyoutage
- Visit chelanpud.org/ firesafetyoutage to connect with local Firewise groups and emergency preparedness resources in your area.

### HOW DO I FIND OUT MORE?

- Visit chelandpud.org/ firesafetyoutage to read more about the plan and sign up for email updates.
- Contact us at customeroutreach@ chelanpud.org or leave a message at (509) 661-4630.



### WHAT IS A FIRE SAFETY OUTAGE?

- A proactive power outage designed to prevent wildfire ignitions from utility infrastructure
- After extreme fire weather has passed, crews inspect the lines before power is safely restored.
- A Fire Safety Outage is a measure of last resort when public safety is threatened

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## Outreach

Webpage: chelanpud.org/fsom

- 5-12: Lake Wenatchee Fire Auxiliary presentation
- 5-29: Lake Wenatchee Safety Day w/ Cascadia
- 6-1: Chumstick Stewardship Coalition public workshop
- 6-4: Mailer, email to Phase 1 area customer-owners
- 6-10/11: "Coffee with Bob"
- More to come ...

Questions or comments?
Contact: <a href="mailto:customeroutreach@chelanpud.org">chelanpud.org</a>



### Appendix: Fire safety outage timeline

5-7 days ahead



**Initial forecast** 

Stand up Internal ICS

Monitor weather patterns/thresholds

Notify emergency response partners and telecoms of developing conditions

3-4 days ahead



Watch

Briefing with emergency response partners

Prepare messaging, consider staffing up call center/dispatch 2 days ahead, repeat at 24 hours



Warning

Continued briefings with emergency response partners and telecoms

Contact Medical **Electric Needs** Registry

Calls to key accounts

Notify all customers of Fire Safety Outage Warning

- Website
- Social
- Readerboard
- **Email**

Media advisory, press conference if necessary

Fire safety outage



Outage

**Continued briefings** with emergency response partners and telecoms

Day-of notifications, with estimated outage time if available

- Website
- Social
- Readerboard
- **Email**

Media advisory

Inspection\*\*



with emergency

and telecoms

Notifications:

Website

Readerboard

Social

**Email** 

Media advisory

\*\* Inspection may

the weather event

take longer than

itself.

response partners



Power restored

Restore

**Continued briefings** Debrief with emergency response partners and telecoms

### **Notifications:**

- Website
- Social
- Readerboard
- **Email**

Media advisory

Debrief with impacted community