

CYCLE OF PERSONAL OWNERSHIP

MAY 2021 WINNERS



CHELAN COUNTY

BRETT BICKFORD & JOSH MANDOLI

The Pier 1 Crack Repair project at Rock Island was an important and logistically complex project with significant impacts to Operations and of high interest to external stakeholders such as FERC.

The project was executed on an accelerated schedule to resolve restrictions on the use of the spillway and in a manner to minimize impacts to operations by working at night and on weekends from November through mid April. The project was able to be completed before the 2021 spill season and HCP check-in due to the collaborative, proactive, diligent and accountable actions of Josh Mandoli and Brett Bickford.

The project involved a large amount of conduit, electrical, and communication line relocation, a crane bus outage, large saw-cutting of expansion joints, grouting, and installation of anchors. Josh spent months of days and nights on the spillway making himself available to answer contractor and District wireman questions, ensuring the work was completed in accordance with the contract, collecting as-built data and performing testing and startup.

Brett recognized early in 2021 that the project was in jeopardy of not being completed by spill season (April) and worked with the project team (District employees and contractors) to develop a plan to overcome barriers and get the project back on track. The plan involved more spillway closures and additional coordination with the plant and other projects.

Overall, Josh and Brett's ownership, dedication and countless hours helped ensure that the project was completed prior to spill season, with the same high quality the District is accustomed to.

LORETTA COONFIELD

The new Parks reservation system for Beebe went live March 24, unfortunately prior to processes being developed to record the revenue transactions into the C2M system and general ledger. The transaction volume was large, with the District receiving upwards of \$100,000 in revenue on the first day alone.

Loretta figured out how to create reports in the reservation system that would tie to money hitting the District's bank account. This took hours of time researching variances and anomalies between the reservation system, the District's bank account and the third-party credit card processor as the impacts of adjustments made to customer accounts wasn't well understood causing daily discrepancies.

Loretta was instrumental in bringing together Treasury, Internal Audit, Parks and Customer Accounting to reconcile the systems, develop processes and implement internal controls to monitor the system going forward. Loretta spent the time to understand the data and worked collaboratively to develop the deposit process, refund process and proper posting of transactions into Peoplesoft. I am appreciative of Loretta's commitment to strong internal controls at the District that ensures money received and paid by the District in refunds is accurate. Thanks Loretta, for all your time!!

JOHN SAGERSER, JOHN YALE, MARK MULLINS, PETER VANNEY, KURT CARLSON

The District has stated in many hydropower industry forums that longer-term warranties are an important part of the reinvigorating hydropower strategy. This team took the lead in making this vision a reality for the Rock Island Powerhouse 2 Design-Build contract. This team took months to develop an economic analysis using potential failure data to determine what a 10 and 20-year warranty was worth to the District and then successfully negotiated a 10-year warranty as part of the Design-Build Agreement. This is very new to the industry, so the methodology and terms and conditions of the warranty had to be developed in collaboration with the Contractor. The end result is anticipated to be better alignment of interests between the Contractor and the District to ensure quality and long-lasting equipment.