

# CYCLE OF PERSONAL OWNERSHIP

JUNE 2021 WINNERS



CHELAN COUNTY

# RON GIBBS & BRENDA GUSKE

I would like to recognize Ron Gibbs and Brenda Guske for demonstrating the cycle of personal ownership to efficiently solve a recent challenge during our insurance renewal process. Our insurance program renewal date is July 1. During the renewal process this year, our broker merged with another company and our long-time broker was replaced with a new representative who did not have power industry experience and was not familiar with any of our underwriters. Ron recognized in early May that the new representative was not providing the quality of service we needed, especially in this challenging insurance environment. Ron quickly identified new options, reached out to another industry-leading firm, received a quote, and evaluated the new option as beneficial. He reached out to PCS and Brenda Guske. Ron and Brenda worked together and turned around a new service agreement very quickly and provided required notice to cancel our existing agreement. The new service agreement was fully signed on May 16. Ron and Brenda's solution-focused approach enabled us to quickly obtain new services from a specialty broker in the utility sector who is well represented in the power industry and to continue in stride to renew our insurance program within a short timeline under difficult market conditions. Their efforts also model our Value of Stewardship - protecting resources entrusted to us (managing risks and controlling costs). Thank you, Ron and Brenda, for your excellent reflection of the Cycle of Personal Ownership and our District Values.

# NATE HILL

Nate Hill is being recognized for his great work on developing and implementing a custom PeopleSoft Financials Accounts Payable (AP) Contract Retainage solution; to accurately and efficiently manage contract retainage and integrate with the Automated Contracting Tool (ACT) SharePoint application.

ACT was implemented to replace the BidWorkflow application for managing bidding and contract documents but was unable to meet the functional and performance requirements for AP's contract retainage tracking and reporting.

Once the decision was made to implement a custom solution in PeopleSoft Financials to meet this critical business need, Nate was able to leverage work he had done previously on a prototype and collaborate with stakeholders in AP, PCS, and IT to rapidly develop, test, and implement the solution.

This supports our core values of Operational Excellence by demonstrating a commitment to continuous improvement as well as Trustworthiness by ensuring the District complies with retainage and prevailing wage regulatory requirements and reporting to the State of Washington Department of Labor & Industries, Department of Revenue, and Employment Security Department.

Nate's work exemplifies the Cycle of Personal Ownership and emphasizes the importance for highly skilled, dedicated developers and business analysts that understand our complex Finance business processes and technology.