

2022 Board of Commissioners Balanced Scorecard

Indicators, targets and scores --December 31, 2022

On Track
Not in Compliance
Starts in Future

	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Stakeholder	S1 - Sustain Our Public Partnership	Reporter: Congdon			
	Board attendance at Tri-Commission Regional Stakeholder Meetings	Three times per year - update based on information from Commissioner Blue Books Target: 75% attendance at all meetings	75%	60%	Results through 4th Quarter 2022 (schedule conflicts prevented attendance)
	Attendance at quarterly Mid-C commissioners/managers meeting	Three times per year - update based on information from Commissioner Blue Books Target: 60% attendance at all meetings	60%	60%	Results through 4th Quarter 2022
Financial	F1 - Maintain Strong Financial Stewardship	Reporter: Arseneault			
	Quarterly operating and financial review presented by management. Board checks for adherence to budgets, long-range plans, guidelines, principles, policies, and acceptable risk levels.	Quarterly update provided by District management within 45 days after quarter end or as soon thereafter as scheduling allows Target: 4 quarterly presentations by management completed on time with satisfactory content	4	4	Energy Res Updates: 3/7, 5/16, 8/15, 11/21 Financial Reviews: 2/22, 5/2, 8/15, 11/7 Load Forecast Updates: 2/22, 5/2, 8/1, 11/21 Generation and Transmission, Utility Services and Fiber and operating updates ongoing

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	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Internal	G1 - Ensure Effective Execution	Reporter: Bolz			
	Quarterly review of Board balanced scorecard status. Each Commissioner gives an update on the status of their assigned objectives.	Quarterly review of Balanced Scorecard objectives & indicator results by Reporter. Target: 4 quarterly reviews	4	4	2021 4th Qtr reviewed 1/24/22 2022 1st Qtr reviewed 4/18/22 2022 2nd Qtr reviewed 7/18/22 2022 3rd Qtr reviewed 10/17/22
	Annual review of policies: internal controls, communications, regulatory compliance, enterprise risk management, network line extension and financial, etc.	Annual review of key District policies (reviewed through normal course of business) Target: 100% review of key board policies	ongoing	ongoing	EV Fast Charging: 1/10, 1/24 District Perf Plan: 1/24, 2/7, 5/2, 8/15, 11/7 Tumwater Dam: 3/7, 7/5 Fiber Rate: 3/7 Confluence Pkwy: 2/7, 3/11, 4/4, 4/18, 5/2, 5/16, 6/6, 6/20, 7/5, 7/18, 8/1, 8/15, 9/6, 9/19, 10/3, 10/17, 11/7 District Investment & Banking Policy: 3/21 Rate 35/36: 5/16, 6/6 Peshastin Water Dist: 5/16, 9/19 FSOM: 6/6 Interconnection Agmt: 6/6 Transmission: 6/6, 10/17, 11/21, 12/5 Climate Commitment Act: 7/18, 9/6 Puget Power Sales: 8/1 Power Risk Mgmt Committee: 9/6 Pole Attachment Agreements: 9/19 Demand Response, Demand Flexibility and EV Charging Programs: 10/17 Budget Presentation and Hearings: 10/17, 11/7, 11/21 Service Center: 11/7 Identity Theft Prevention: 12/5
	Semi-annual evaluation of General Manager performance including communications of Board expectations.	Semi-annual review of General Manager along with communication of Board expectations. Target: 2 reviews	2	1	2021 Annual Review: n/a 2022 Midpoint review completed 8/4/22 (target adjusted due to change in staff)
	Annual evaluation of General Counsel performance including communications of Board expectations.	Annual review of General Counsel along with communication of Board expectations. Target: 1 review	1	1	Annual Review Completed 9/19/22

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	Key Indicator	Basis	Annual Target	YTD Actual	Comments
Internal	G2 - Approve Strategy & Business Planning	Reporter: Smith			
	Annual review and revision, if needed, of Board Balanced Scorecard to provide foundation for the strategic goal setting process.	Annual review/revision of Board Balanced Scorecard Target: 1 comprehensive review session	1	0	Target adjusted due to new Commissioners joining the Board; review delayed until January
	Annual strategic planning goals reviewed and set	Annual review of strategic planning goals in preparation to support management's annual budget process. Target: 1 session	1	1	Completed 10/12/22
	Annual District budget review and adoption	Annual budget adoption as presented by District management. Target: Adoption by December 10 (per Board Resolution)	1	1	Budget adopted 12/5/22
	G3 - Responsible Board Representation	Reporter: McKenna			
	Board coverage in key regional/national association meetings (WPUDA, APPA, NWPPA, ENW)	Target: 60% for WPUDA for 3 attendees @ 7 meetings	60%	85%	Results through 4th Quarter 2022
		Target: 100% for APPA for 1 attendee @ 2 meetings	100%	150%	Results through 4th Quarter 2022 Two attendees at National Conference for additional learning.
		Target: 60% for NWPPA for attendees @ 1 annual conference	60%	40%	Two of 5 Commissioners attended annual conference
		Target: 100% for ENW for 1 attendee @ 4 quarterly mtg.	100%	50%	Results through 4th Quarter 2022 (schedule conflicts prevented attendance)
	Quarterly update based on information from Commissioner Blue Books.	Quarterly update based on information from Commissioner Blue Books. Target: 90% attendance.	90%	95%	Results through 4th Quarter 2022
	Attendance at regularly scheduled meetings	Quarterly update based on information from Commissioner Blue Books. Target: 90% attendance.	90%	95%	Results through 4th Quarter 2022
	G4 - Ensure Compliance	Reporter: Smith			
	Board appoints 2 members to participate in audit committee (President, VP, and Secretary as alternate)	Annually board appoints 2 members to participate in audit committee. (Pres. & VP, Secretary Alternate) Target: 2 board members appointed	1	0	Target adjusted due to new Commissioners joining the Board; officer elections delayed until January

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	Key Indicator	Basis	Annual Target	YTD Actual	Comments
	Annual internal audit committee report & annual update from Internal Auditor	Annual internal audit committee report reviewed & receive audit committee annual update from Internal Auditor Target: 1 Annual review	1	1	Completed 2/22/22
Enablers	E1 - Evaluate Governance Positions	Reporter: McKenna			
	Annual review/revision of Board Governance policy manual and the Code of Ethics	Annual review / revision of Board Governance policies Target: 1 annual review	1	1	Completed 10/12/22
	Annual review of Group agreement	Annual review Target : 1 Annual review	1	0	Target adjusted due to new Commissioners joining the Board; review delayed to next workshop
	E2 - Continuously Improve board Member Skills	Reporter: Bolz			
	Development of annual training plan and budget	Annually review and update training plan to be used for budget preparation. Target: 1 annual review of plan	1	1	Completed 10/12/22
	Review and update annual training program for newly elected board members	Annually review and update training program for newly elected board members. Target: 1 annual review of program	1	1	Completed 3/11/22

BOARD of COMMISSIONERS
Scorecard Matrix

Assignment Key: Delegate Alternate

	Date	Ann	Dennis	Randy	Steve	Garry	Qtr Attend	Qtr # Mtg	Target %	Actual %					
G3 - Responsible Board Representation															
Attendance at key regional and national association meetings															
WPUDA - Jan	Jan	1	1	1	1	1	5	5		100%					
WPUDA - Feb	Feb	1	1	1	1	1	5	5		100%					
WPUDA - Water Workshop (call)	Mar						0	0		-					
WPUDA - Mar	Mar	1	1	1	1	1	5	5		100%					
1st Quarter Year to Date							15	15	60%	100%					
WPUDA - Water Mtg (if needed)	April						0			-					
WPUDA - Apr	April	1	1	1	1	1	5	5		100%					
WPUDA - May	no mtg						0			-					
WPUDA - June	no mtg						0			-					
2nd Quarter Year to Date							20	20	60%	100%					
WPUDA - Water Mtg (if needed)	Jul						0			-					
WPUDA - July	Jul	1			1	1	3	5		60%					
WPUDA - Water Mtg (if needed)	Sept						0			-					
WPUDA - Sept	Sept	1	1	1		1	4	5		80%					
3rd Quarter Year to Date							27	30	60%	90%					
WPUDA - Nov	Nov	1	1	1	1	1	5	5		1					
WPUDA - Dec (Annual Conference)	Dec			1	1	1	2	5		0.4					
4th Quarter Year to Date							7	6	7	6	8	34	40	60%	85%
APPA - Leg Rally	Mar					1	1	1	100%	100%					
APPA - Annual Conference	July			1		1	2	1	100%	200%					
Year to date							3	2	100%	150%					
NWPPA - Annual Conference	May	1				1	2	5	60%	40%					
Year to date							2	5	60%	40%					
Energy Northwest	Mar				1		1	1	100%	100%					
Energy Northwest	April				1		1	1	100%	100%					
Energy Northwest	July						0	1	100%	0%					
Energy Northwest	October						0	1	100%	0%					
Year to date							2	4	100%	50%					

	Date	Ann	Dennis	Randy	Steve	Garry	Qtr Attend	Qtr # Mtg	Target %	Actual %
G3 - Responsible Board Representation										
Attendance at Regularly Scheduled meetings										
Board Meeting	1/10	1	1	1	1	1	5	5		
	1/24	1	1	1	1	1	5	5		
	2/7	1	1	1	1	1	5	5		
	2/22	1	1	1	1	1	5	5		
	3/7	1	1	1	1	1	5	5		
	3/21	1	1	1	1	1	5	5		
1st Quarter Year to Date							30	30	90%	100%
	4/4	1	1	1	P	1	4	5		
	4/18	1	1	1	1	1	5	5		
	5/2	1	1	1	1	1	5	5		
	5/16	1	1	P	1	1	4	5		
	6/6	1	1	1	1	1	5	5		
	6/20	1	1	1	1	1	5	5		
2nd Quarter Year to Date							58	60	90%	97%
	7/5	1	1	P	1	P	3	5		
	7/18	1	1	B	1	1	4	5		
	8/1	1	1	1	1	1	5	5		
	8/15	1	1	1	1	1	5	5		
	9/6	1	1	1	1	1	5	5		
	9/19	1	1	1	1	1	5	5		
3rd Quarter Year to Date							85	90	90%	94%
	10/3	1	1	1	1	1	5	5		
	10/17	1	1	1	1	1	5	5		
	11/7	1	1	1	1	1	5	5		
	11/21	1	1	1	1	1	5	5		
	12/5	1	1	M	1	1	4	5		
	12/19	1	1	1	1	1	5	5		
4th Quarter Year to Date							114	120	90%	95%
Total by Commissioner:		24	24	20	23	23				
% by Commissioner:		100%	100%	83%	96%	96%				

Attendance Key: Business Leave B Medical Leave M
Personal Leave P Attended by Phone

BOARD of COMMISSIONERS
Scorecard Matrix

Date Ann Dennis Randy Steve Garry

INFORMATIONAL ONLY - NOT TO BE REPORTED ON THE QUARTERLY REPORT						
G3 - Responsible Board Representation						
Attendance at Special meetings						
	Date	Ann	Dennis	Randy	Steve	Garry
Mtg w/Comms Overbay & Etherington	1/5					1
APPA Policy Makers	1/18			1		
Radio interviews	1/18				1	
Audit Committee meeting	1/25	1			1	
Upper Valley Commissioners Mtg	1/28			1	1	
Mtg w/Mayor Kuntz	1/31					1
Upper Valley Commissioners Mtg	2/18			1		
Meet with County Commissioners	3/2	1				
Confluence Discussion	3/8				1	1
Lake Chelan Watershed Planning Unit Mtg	3/9	1				
Board Workshop	3/11	1	1	1	1	1
Meet with Keith Goehner	3/14			1	1	
Confluence Discussion	3/16	1				
Mtg w/Comms Overbay & Etherington	3/16					1
Upper Valley Commissioners Mtg	3/18			1	1	
Mtg w/Frank Kuntz	3/18					1
Lake Chelan Research Institute	3/25	1				
Quarterly Audit Committee	3/29				1	1
Confluence Parkway Open House	3/30				1	1
Mtg w/Comms Overbay & Etherington	3/30					1
Special Board Meeting	4/11	1	1	1		1
Strategy Partners Update	4/19		1	1	1	1
Fiber info meetings	4/21&22	1	1	1	1	1
Upper Valley Commissioners Mtg	4/22			1	1	
Governance Policies Review	4/25	1			1	
Mtg w/Comms Overbay	4/27					1
WECC Audit Closing Webinar	4/29	1			1	
Dryden Water Meeting	5/5				1	
Mtg w/Comms Overbay & Etherington	5/11					1
Lake Chelan Research Institute	5/13	1				
WPUDA Education Committee Mtg	5/13				1	
Regional Water Meeting	5/18					1
Tumwater Dam Open House	5/19			1	1	
Confluence Parkway Noise Study Site Visit	5/26			1	1	1
Upper Valley Commissioners Mtg	5/27			1	1	
Lake Chelan Watershed Planning Unit Mtg	6/8	1				
PPB Project Review Meeting	6/7				1	
Mtg w/Commissioner Overbay	6/8					1
Service Center Tour & Parkway Walk	6/17		1	1		
Mtg w/Commissioner Overbay	6/22					1
Goodwin Bridge dedication	6/22			1		
WPUDA Strategic Planning	6/22					1
WPUDA Water Committee	6/23	1				
Upper Valley Commissioners Mtg	6/24			1	1	
APPA Policy Makers	6/28			1		
Quarterly Audit Committee	6/28				1	

1st quarter

2nd Quarter

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Scorecard Matrix

Date Ann Dennis Randy Steve Garry

INFORMATIONAL ONLY - NOT TO BE REPORTED ON THE QUARTERLY REPORT						
G3 - Responsible Board Representation						
Attendance at Special meetings						
Commissioner Candidate Orientation	7/8	1	1			
UTC Meeting	7/15					1
Mtg w/Comms Overbay & Etherington	7/20					1
Upper Valley Commissioners Mtg	7/22			1	1	
Mtg w/Yakama Nation Tribal Leaders	7/26		1	1		
Presentation by John Mitchell, Economist	7/27					1
APPA Policy Makers Council	7/18-21			1		
Special Board Meeting	8/4	1	1	1	1	1
Mtg w/Comms Overbay & Etherington	8/17					1
UTC Meeting	8/24					1
Upper Valley Commissioners Mtg	8/26			1	1	
Stehekin Outreach	8/30			1	1	
UTC Conference	9/7-8					1
Chelan Douglas Regional Port Mtg	9/9				1	
Benton PUD Meeting	9/13					1
Meet w/Commission Gering	9/21	1				
Lake Chelan Research Institute	9/23	1				
Radio interview	9/27			1		
Radio interview	10/4		1			
Mtg w/WSU President	10/4			1		
Radio interview	10/5	1				
Secretary of Transportation event	10/6		1	1		
Mtg w/Community leaders: Svc Cntr, Confluence	10/6					1
Fifth Street Redevelopment Meeting	10/10					1
Whatcom PUD meeting	10/11					1
APPA Policy Makers Council	10/11			1		
Board Workshop	10/12	1	1	1	1	1
WPUA Budget meeting	10/13					1
Lake Chelan Research Institute	10/14	1				
Interview with Rod Molzohn, PUD History	10/14		1			
Upper Valley Commissioners Mtg	10/14			1		
Lake Chelan Educational Cruise	10/15			1		
Regional Water Meeting	10/18					1
Rock Island Dam visit	10/20					1
Lake Chelan Research Institute	10/25	1				
Mtg w/Commissioner Overbay	10/26					1
Mtg w/Commissioner Overbay	10/28					1
WPUA Awards Committee Mtg	11/4					1
Tour RR Maintenance Facility	11/8			1		
Mtg w/Commissioners Overbay & Etherington	11/9					1
Upper Valley Commissioners Mtg	11/11			1		
Rock Island Dam visit	11/22					1
Meeting w/Chelan Douglas Port	11/16			1	1	
Service Center Tour	11/18			1		
Radio interview	12/2		1			
Tri-Commission agenda setting meeting	12/2				1	
Mtg w/Commissioners Overbay & Etherington	12/7					1
Strategy Partners Update	12/9			1		
KOZI interview	12/13	1				
Lake Chelan Watershed Planning Unit Mtg	12/13	1				
Lake Chelan Research Institute	12/14	1				
Upper Valley Commissioners Mtg	12/15			1	1	
Mtg w/Commissioner Overbay	12/21					1

3rd Quarter

4th quarter

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Scorecard Matrix

	Date	Ann	Dennis	Randy	Steve	Garry	Qtr Attend	Qtr # Mtg	Target %	Actual %
S1 - Tri Commission Regional Stakeholder Meetings (held 3 times per year)										
Meeting 1 (Jan-Apr)	3/29			1	1	1	3	5	75%	60%
Meeting 2 (May-Aug)	9/27	1		1	1		3	5	75%	60%
Meeting 3 (Sept-Dec)	12/13			1	1	1	3	5	75%	60%
Total by Commissioner:		1	0	3	3	2	9	15	75%	60%
% by Commissioner:		33%	0%	100%	100%	67%				
S1 - Mid-C Commissioner / Manager Meeting (held 3 times per year)										
Meeting 1 (Jan-Apr)	2/9	1	1		1		3	5	60%	60%
Meeting 2 (May-Aug)	8/11			1	1	1	3	5	60%	60%
Meeting 3 (Sept-Dec)	no mtg						0		60%	-
Total by Commissioner:		1	1	1	2	1	6	10	60%	60%
% by Commissioner:		50%	50%	50%	100%	50%				