

# **Safety Concern Report**

## **2024 Annual Update**

Board Presentation - March 3<sup>rd</sup>, 2025



# Safety & Health Team Purpose

**Team-up to create safe, reliable, productive conditions,  
so that we help others succeed or fail-safely  
under complex and varying work environments.**

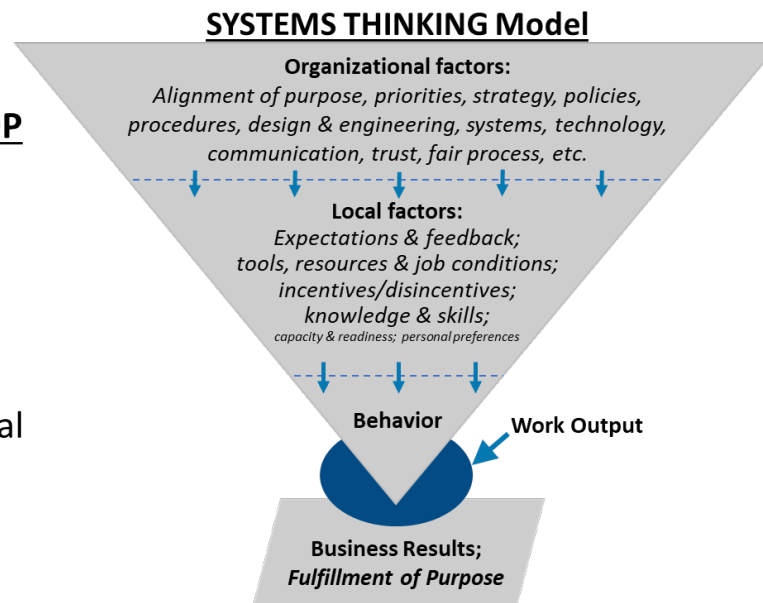
*A culture where hazards are identified & reported,  
systems learning occurs, and solutions are created  
with those closest to the work.*

# Addressing Safety Concerns Holistically

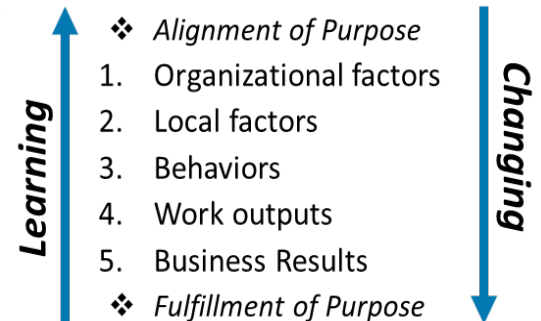
- Following H&OP Principles
- Leverage Systems-Thinking & the 'Alignment Model'
- Partner with those closest to the work to learn, then develop and implement action plans

## FIRST PRINCIPLES of H & OP

People have dignity  
Error is normal  
Blame fixes nothing  
Context drives behavior  
Learning is deliberate & vital  
Our response matters



## ALIGNMENT Model



# Safety Concerns - Focus Areas 2024

- Enablon
  - *Process Functionality*
- Internal Transparency
  - *How do I report?*
  - *What's been reported?*
  - *What's being done?*
- Safety Communications
  - *Event Notifications & Learnings*
- Power Business Intelligence Dashboards
  - *Safety Concerns/Suggestions*
  - *Close Calls*
  - *Events*
    - *Injuries & Property Damage*
  - *Action Plans*

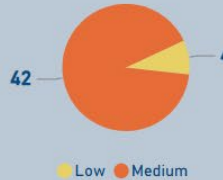
### Open Action Plans

46

### Open Action Plans by Status



### Open Action Plans by Priority



### New in Last 30 Days

7

### Average Age of Items In Progress

538

### Average Days to Complete

115

### Completed in Last 30 Days

36

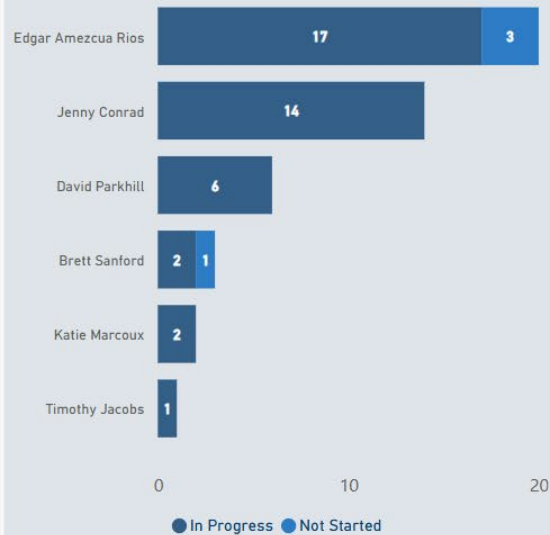
### Average Age of Items Not Started

219

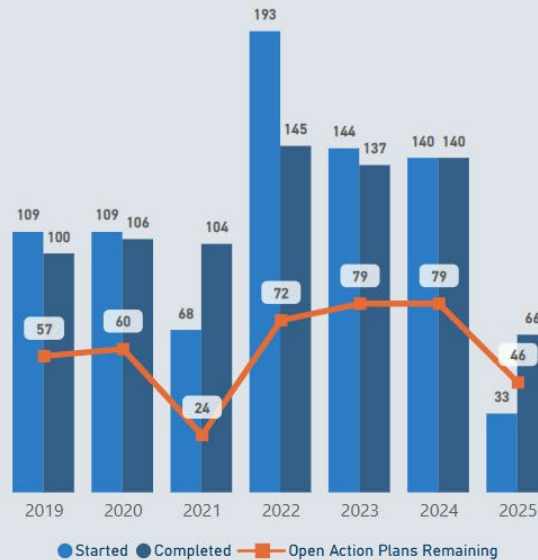
### % Completed by Due Date

75%

### Open Action Plans By Person Responsible & Status



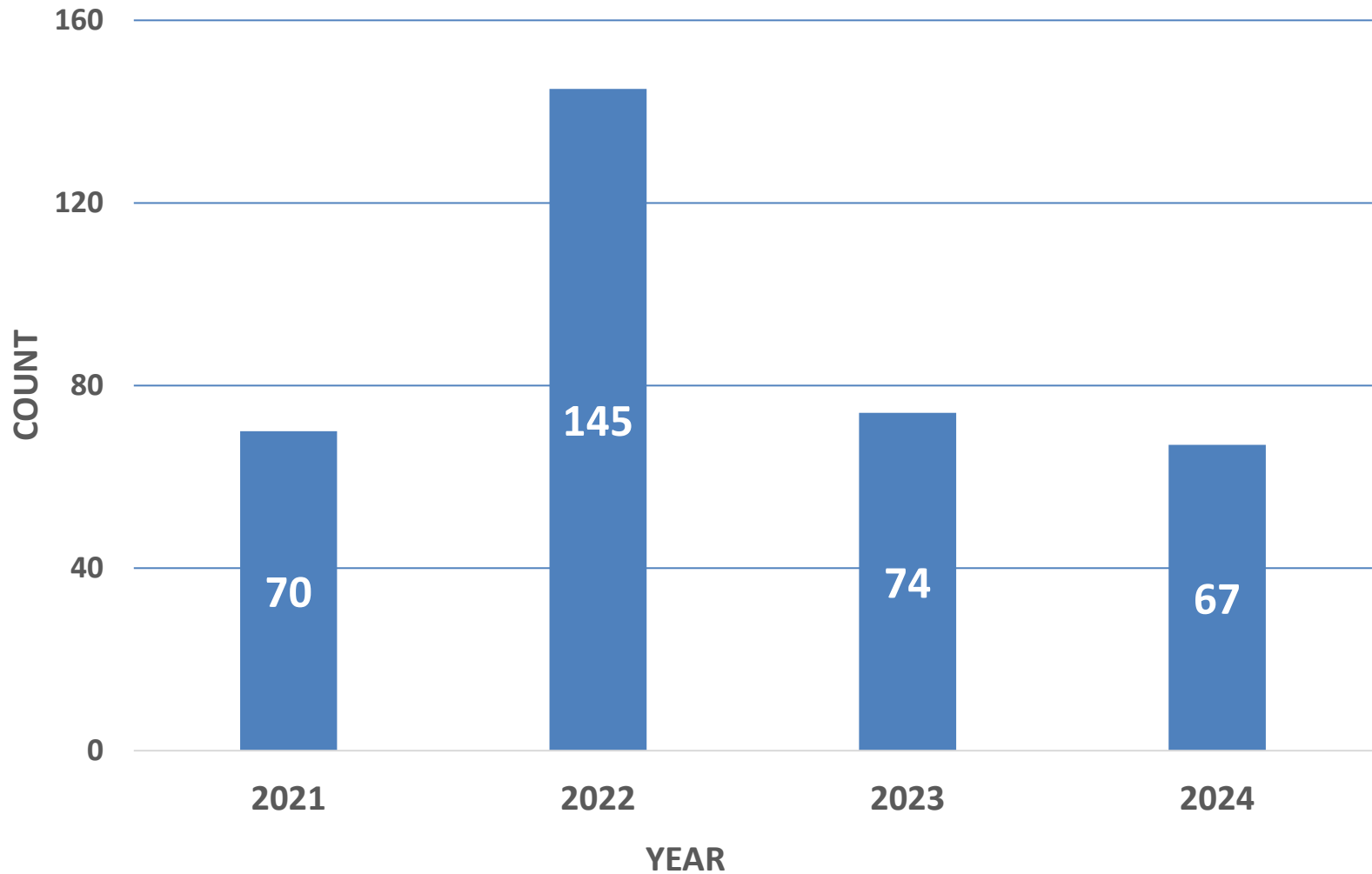
### Action Plan Activity by Year Action Plans Started, Completed and Total Remaining



### Open Action Plans by Incident Department and Start Year

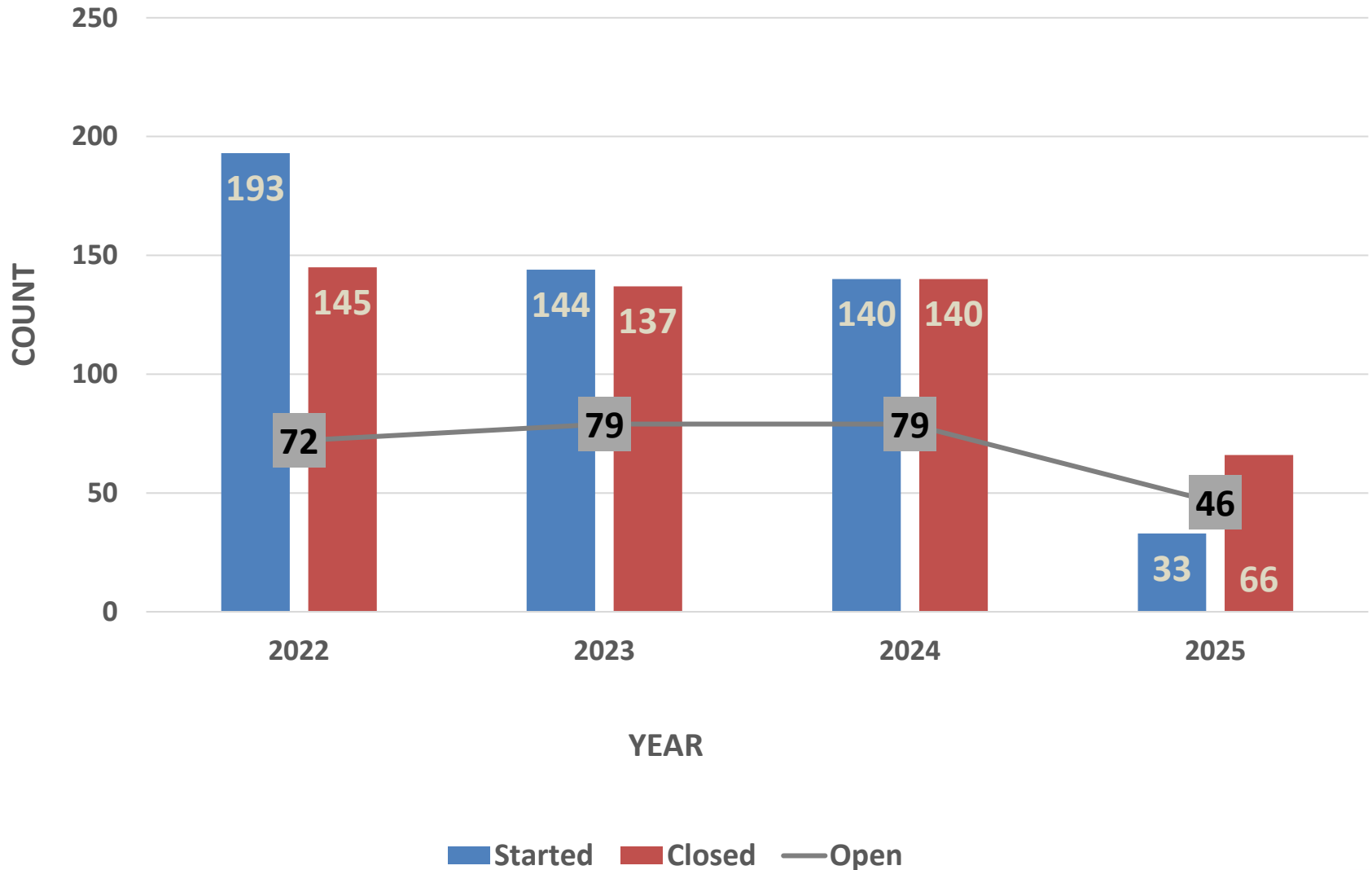
IncidentDeptL2	2019	2020	2021	2022	2023	2024	2025	Total
CCPUD	0	0	0	1	3	0	0	4
Operations	1	0	1	2	5	15	7	31
Customer Utilities	0	0	0	0	1	2	1	4
Generation & Transmission	1	0	1	2	4	11	5	24
CM Electrical (5220)	0	0	0	0	0	1	0	1
CM Mechanical (5130)	0	0	0	0	0	1	1	2
CM Technician Shop (5400)	0	0	0	0	0	2	1	3
G&T Engineering Admin (4500)	0	0	0	0	0	0	1	1
Hydro Engineering (3040)	0	0	0	0	1	0	0	1
RI Maintenance (4220)	0	0	0	0	0	2	0	2
RI Operations (4230)	0	0	0	0	1	2	0	3
RR-LC Maintenance (4120)	1	0	1	2	1	2	1	8
RR-LC Operations (4130)	0	0	0	0	1	0	0	1
RR-LC Projects (4190)	0	0	0	0	0	1	0	1
System Operations (1710)	0	0	0	0	0	0	1	1
Operations Services	0	0	0	0	0	2	1	3
Strategy & Stakeholder Group	0	0	0	8	0	2	1	11
Discovery Center	0	0	0	2	0	0	1	3
Hydro License Compliance	0	0	0	0	0	1	0	1
Natural Resources	0	0	0	6	0	1	0	7
Total	1	0	1	11	8	17	8	46

# SAFETY CONCERNS REPORTED

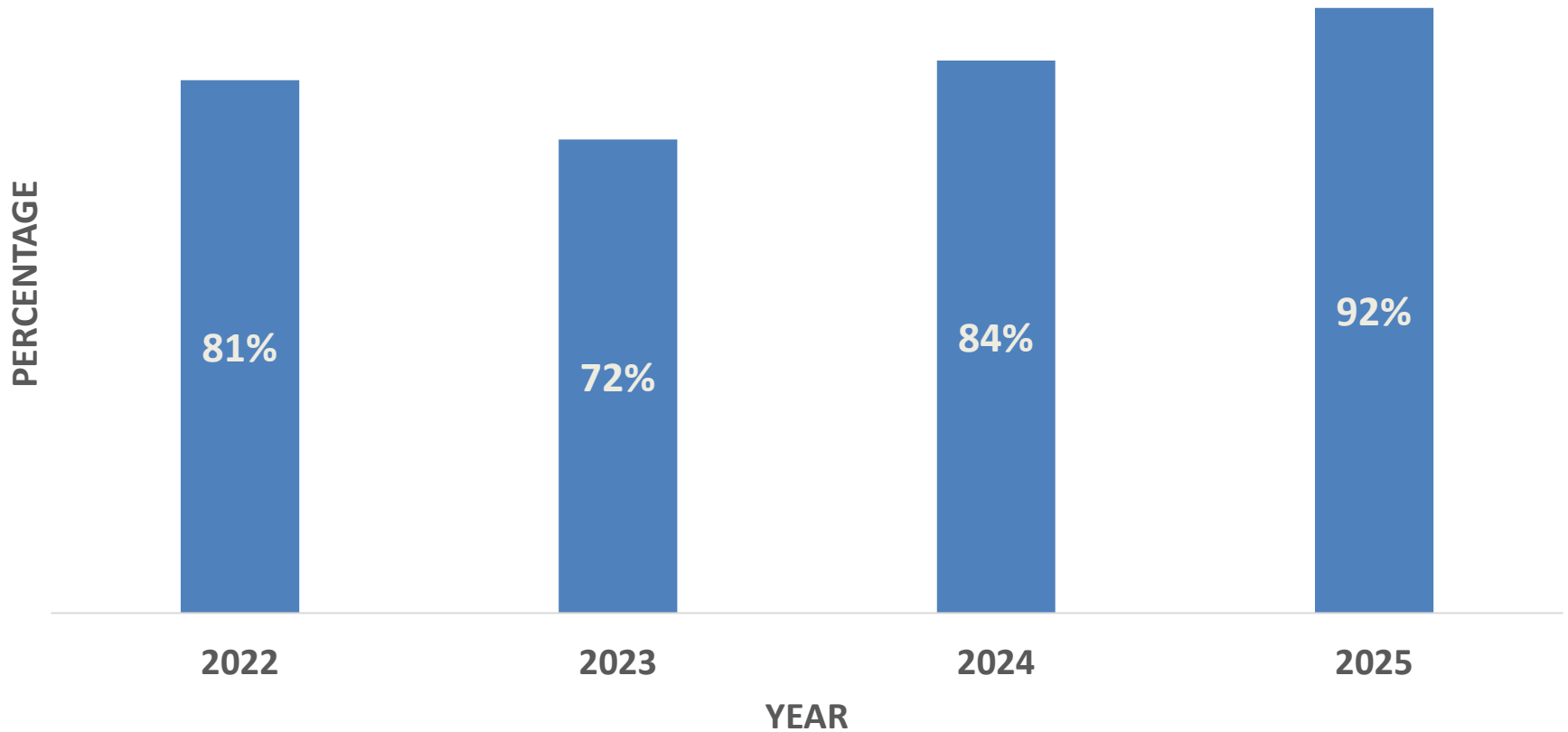


\*10 – year average safety concerns reported = 84/year.

# ACTION PLAN STATUS



# PERCENTAGE OF ACTION PLANS COMPLETED BY DUE DATE



# The Path Forward

## Internal Transparency

- Using Power Business Intelligence Dashboards as part of our operating rhythm (*Safety Concerns, Events, and Action Plan progress*)
- Refine and Improve Communication

## Learning

- Use various learning methods to better understand the systems, priorities, and trade-offs workers face

## Team Solutions

- Partner with those closest to the work to learn, develop, and implement action plan solutions