

PUBLIC UTILITY  DISTRICT NO. 1
of CHELAN COUNTY

*M*ission

Our mission is to provide utility products and services at a low cost to our customer/owners consistent with a high level of quality, reliability and customer satisfaction.

*V*ision

As we focus on the District's future, our vision finds us...

SERVICE TO OUR CUSTOMER/OWNERS

...Providing utility service as requested by our customer/owners, and at the lowest possible cost.

FINANCIAL SOUNDNESS

...Dedicated to controlling costs and maintaining adequate revenue in each system to meet our objectives.

IDENTITY

...Defending and developing our competitive edge as a public utility business.

STEWARDSHIP

...Fully dedicated to overseeing the management and protection of our assets and the natural resources entrusted to us.

COMMUNITY DEVELOPMENT

...Cooperating in community planning efforts, meeting the utility needs of our communities, and dedicated to sharing information about the efficient use of the natural resources entrusted to us.

WORK ENVIRONMENT

...Maintaining a highly trained work force committed to 1) meeting the multiple service needs of our customer/owners in a safe and efficient manner, 2) protecting our assets, 3) acting quickly in a rapidly changing utility environment, and 4) personal and professional growth.

PUBLIC RELATIONS

...Providing numerous opportunities for clear, comprehensive and two-way information sharing with our customer/owners, and providing targeted and specific regional and national communications on matters of vital importance to operations.

POLITICAL/GOVERNMENTAL RELATIONSHIPS

...Respected and relied upon in all political forums for leadership in the industry and committed to developing and maintaining strategic political alliances to help us further our stated business goals.

INDUSTRY RELATIONS

...Developing key alliances essential to meeting our objectives, and recognized in industry circles for leadership and innovation.