

Electrical Service Facilities Conversion Policy

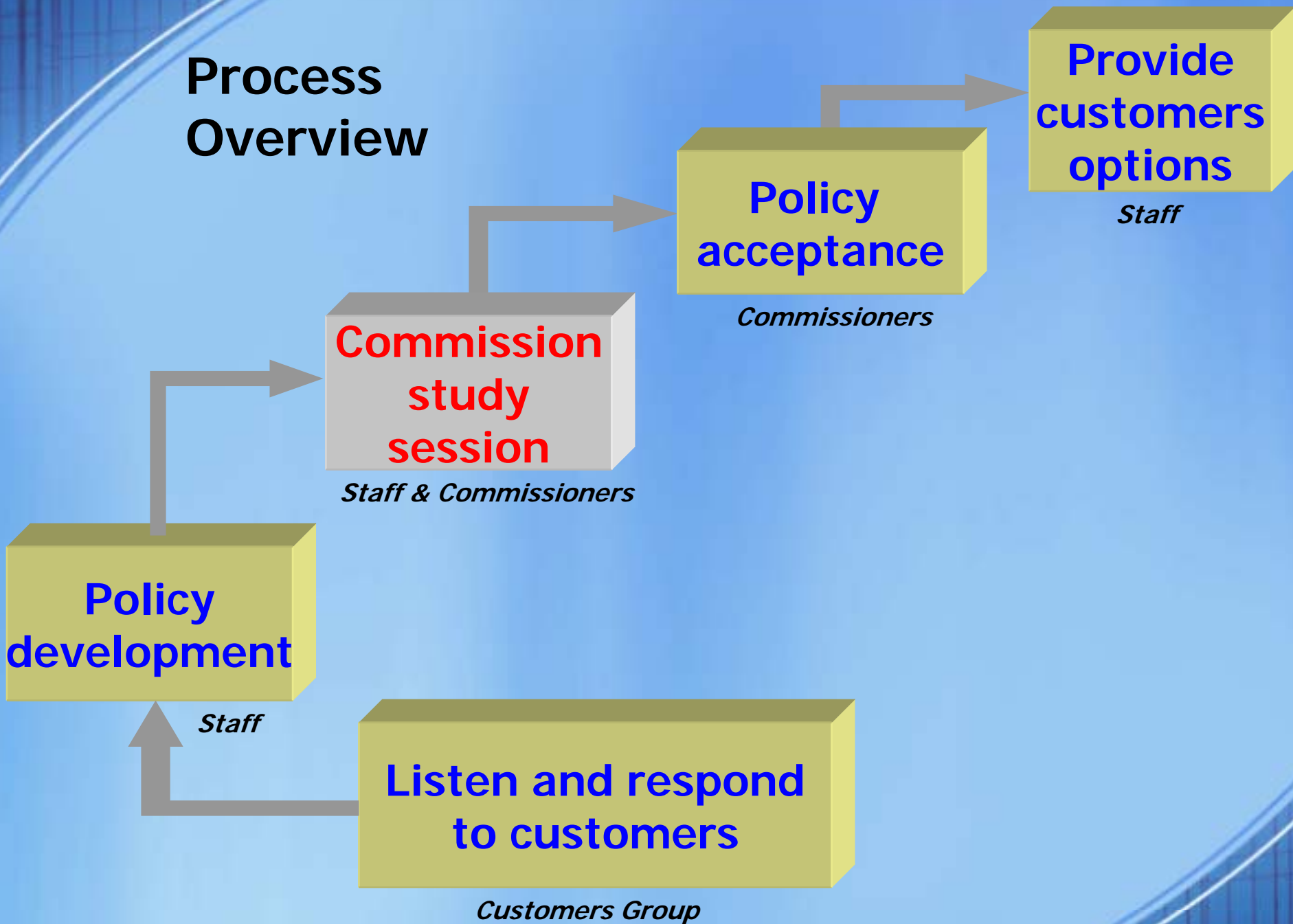
(Schedule 14)

Commission Study Session



Kirk Hudson & Andrew Wendell – Utility Services

Process Overview

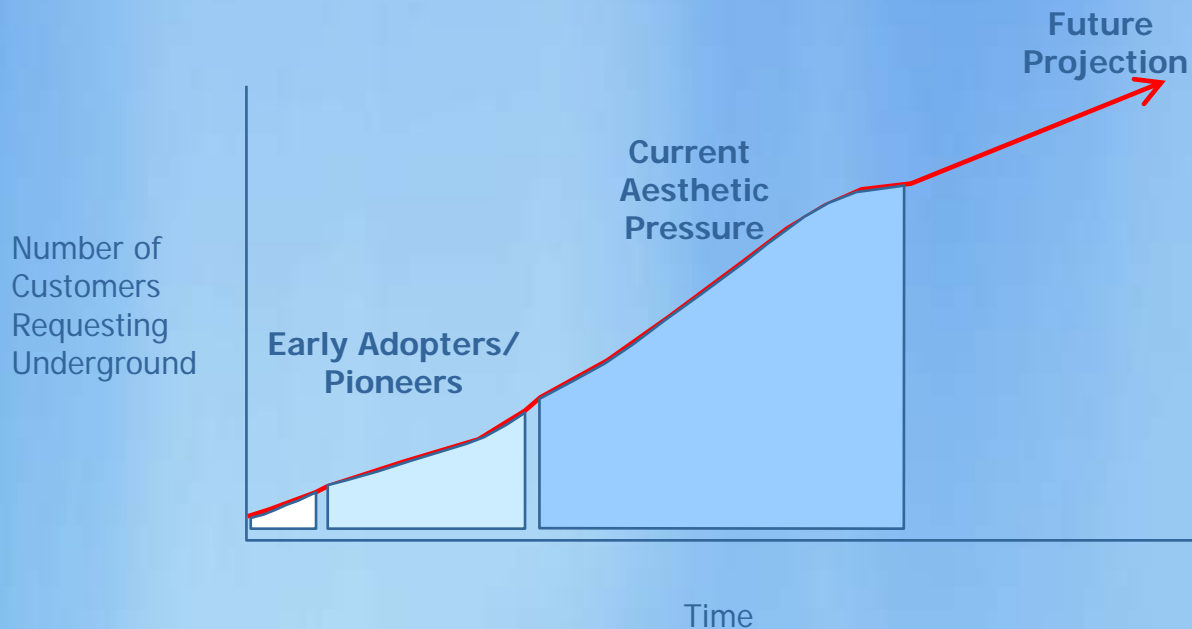


Purpose Statement

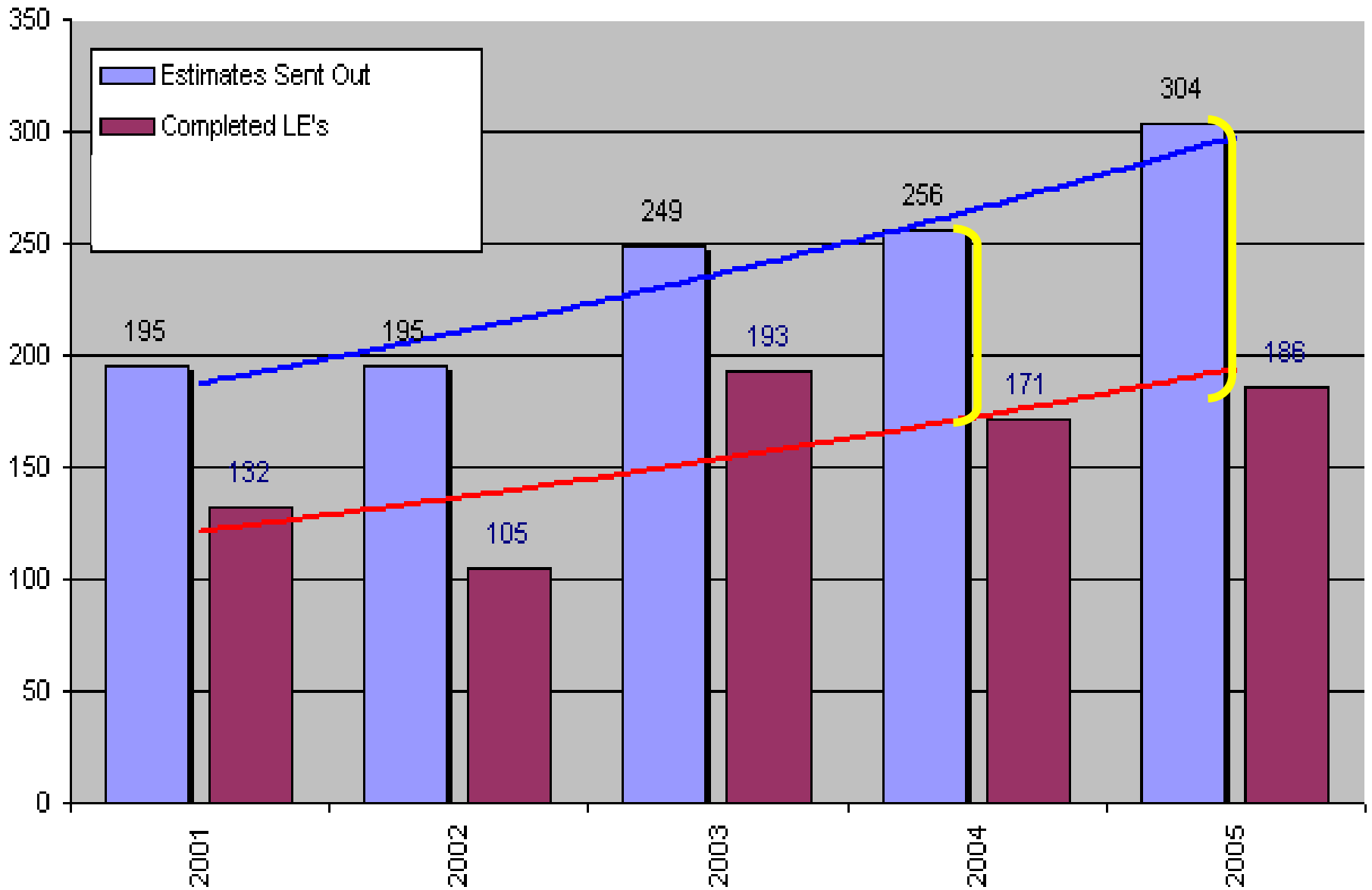
The purpose of the creation of **Schedule 14**,
is to provide **a public policy and defined process**,
for our **customer/owners, stakeholders and employees**,
so that **Options for modifying, relocating and
converting OH to UG can be better understood** .

Why Now?

- Aesthetic pressure is on the rise
- Listen and respond to our customers
- Construction activity is increasing



Line Extensions - 5 Year Trend



Logic Diagram – Conversion Policy

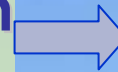
Inputs



Activities



**Short term
outcomes**



**Long term
outcomes**

- Customer Requests
- Multiple options offered
- Franchise Agreements
- Aesthetic Pressure & Property Values
- Environmental Concern
- Joint Use Agreements

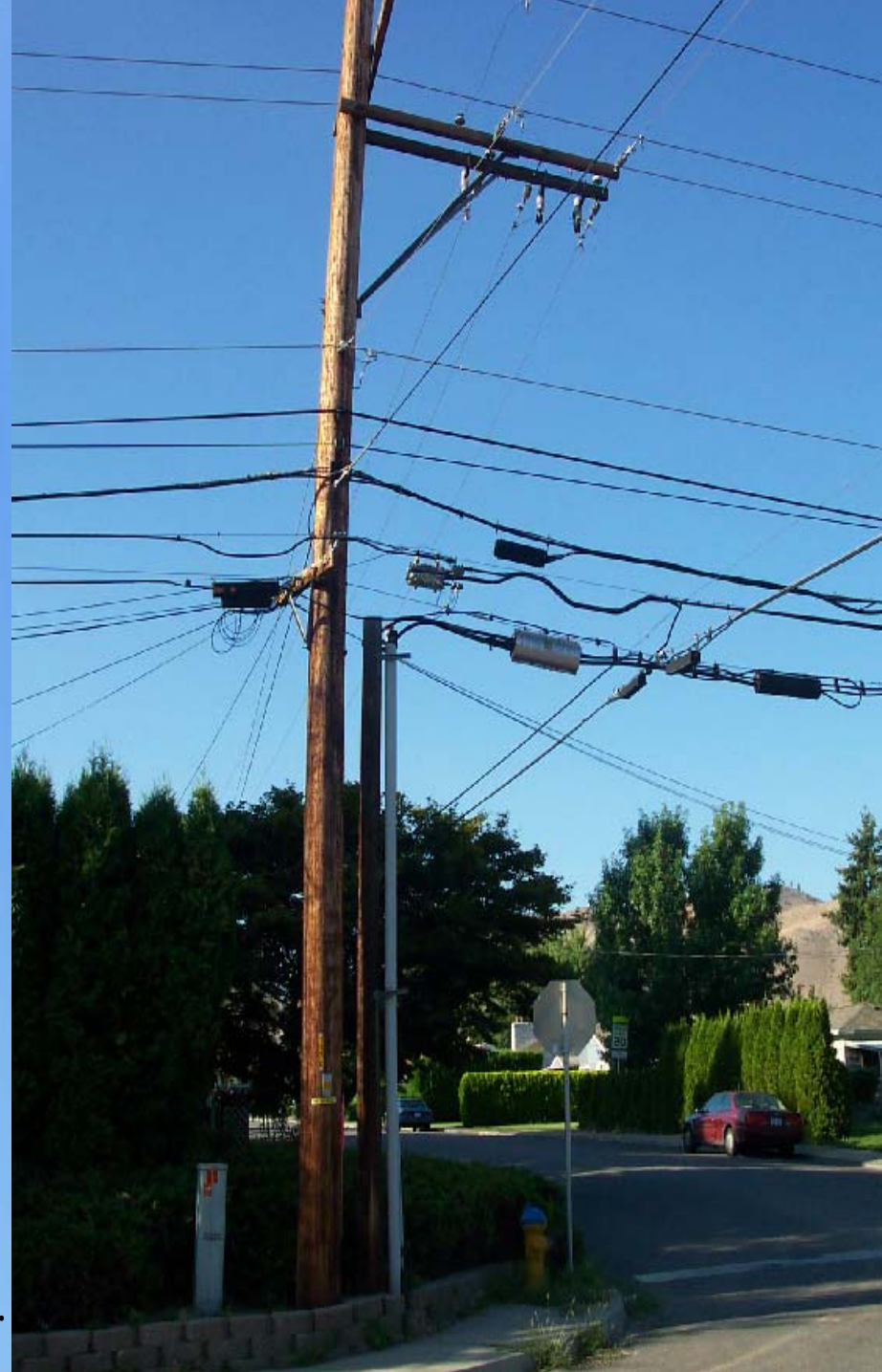
- Clear communication
- Aesthetic awareness
- Provide Options
- Manage customer expectations

- Increasing engineering designs
- Communications of impacts & costs
- Increasing administrative focus
- Customer partnership review
- **New Policy development**

- Improve customer satisfaction
- Supporting the “public process”

Conversion Policy Highlights

- Allow reasonable modification, relocations and conversions.
- Customers who want it will pay for it.
- Costs estimates will be provided.
- Customers are responsible for “other” utilities.
- Construction options on private property.
- System reliability, regulatory compliance, & safety remain our focus.



Implementation Strategies

- Adoption of Schedule 14
- Provide literature of policy
- Measure effectiveness
- Revise policy as necessary



Closing

- The timing is right
- This policy improves our business process
- This policy aligns with franchise and other PUD policy
- Supports listening and responding to customers
- Supports managing our assets



Questions ?

