

art of Chelan County history



It's your turn to decide what you think is important for increasing the quality of life in Chelan County by being part of PUD's strategic planning effort.

Recently, you should have received your "Owners Guide"highlighting the 1,100 ideas we received last summer about how any public power benefit we may receive in the coming years could be used to help the greatest number of people with the most good for the longest period of time. It represents hundreds of hours of work during the past nine months by dozens of people all rolled into proposed options in six categories. The Owners Guide shows you what's at stake and how we reached this point in strategic planning for 2015-2019 and beyond.

This is a unique moment in time – much like when the PUD was created

S Energy savings are on display

Come see us at the Builders Show Feb. 6-8 and at the KPQ Home and Garden Show March 13-15, both at the Town Toyota Center.

See a ductless heat pump up close and personal, meet our energy experts, and learn how

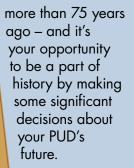


rebates and free services can help you save energy and money and improve the comfort of your

home. Find a list of our rebates and programs and tips on how to make your home more energy-efficient at ConservationMakesCents.org.



Garry Arseneault



Please take some time to be a part of this unique chance to make a difference in your community. You can

give us your

choices by using the prepaid return response card that came with the Guide, or online at www.ourpublicpower.org.

NERS GUIDE

Win an iPad

Winner of the iPad will be drawn at random from comments returned

District 1 customers have new commissioner

Garry Arseneault took the oath of office as Chelan County PUD's newest commissioner on Jan. 5, 2015. He is filling the position of former **Commissioner Norm** Gutzwiler, who retired.

> Arseneault will serve six years representing customer-owners in central Wenatchee and southeast to the county line.

GM Steve Wright Working Together



Good decisions require gathering good information and taking time to think things through. That's true whether it's a family decision on buying a car, or a policy decision facing your PUD. It also is vital to share what you know and to talk with as many people as possible to make sure the results reflect diverse viewpoints.

We're committed to keeping you up to date on Chelan PUD issues. And, to taking time when it's needed to make sure we get the big decisions right.

For strategic planning, that means asking every customer-owner to choose which options for spending a possible public power benefit in the future are most important to you. (See details on the other side.) In response to increasing requests to provide electricity to new large loads, that means taking time to consider the impacts on all customer-owners. You can weigh in on this discussion Feb. 2 at the 1 p.m. public hearing at the PUD in Wenatchee.

What you value plays a big part in making decisions. Here we value safety, stewardship, trustworthiness and operational excellence.

Working together builds trust and is key to protecting and preserving public resources.



Let's talk: We want to hear from you. Talk to us on fracebook.com/ChelanPUD Find us on Twitter @ChelanPUD • Email us at contactus@chelanpud.org Give us a ring at (509) 663-8121 or toll-free, (888) 663-8121.



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Clean hydropower is our go-to fuel

About 92 percent of the electricity supplied by Chelan County PUD is from clean renewable hydropower.

Because we sometimes buy electricity from sources throughout the Pacific Northwest, the state requires Chelan PUD to include a calculated percentage of the source of that purchased power.

Here is the result of those calculations: (2012 most current figures available)

2012 Fue Generation Type	Mix Chelan PUD*	NWPP Net System**
Biomass	0.10%	0.61%
Coal	5.74%	35.62%
Coke	0.00%	0.28%
Cogeneration	0.00%	0.00%
Geothermal	0.00%	0.00%
Hydro	91.53%	47.48%
Landfill gases	0.02%	0.15%
Natural Gas	2.00%	12.40%
Nuclear	0.42%	2.61%
Other	0.03%	0.16%
Petroleum	0.06%	0.07%
Solar	0.00%	0.00%
Waste	0.10%	0.62%
Wind	0.00%	0.00%
Total	100%	100%

*Washington State Department of Commerce **Northwest Power Pool (Washington, Oregon, Idaho and Montana) Percentages are updated mid-year for the previous year.



Up-to-date contact information helps us serve you better. Please let us know if your email address or contact phone number (landline or cell) has changed.

Call us with the updates at 661-8002, send them to contactus@chelanpud.org, or update online at chelanpud.org> Customer Services>Update Your Account Information.

