

Policy & Regulation Update



Cathy Melton – Customer Service Program Analyst
December 2, 2019

Review recommended Electric Line Extension Policy
and Utility Service Regulations updates

Next Steps



**No Action
Today**



ELECTRIC LINE EXTENSION POLICY

Minor housekeeping supporting previously adopted revisions (removal of partial payment options, cancellation of non-responsive customer application after 30 days)

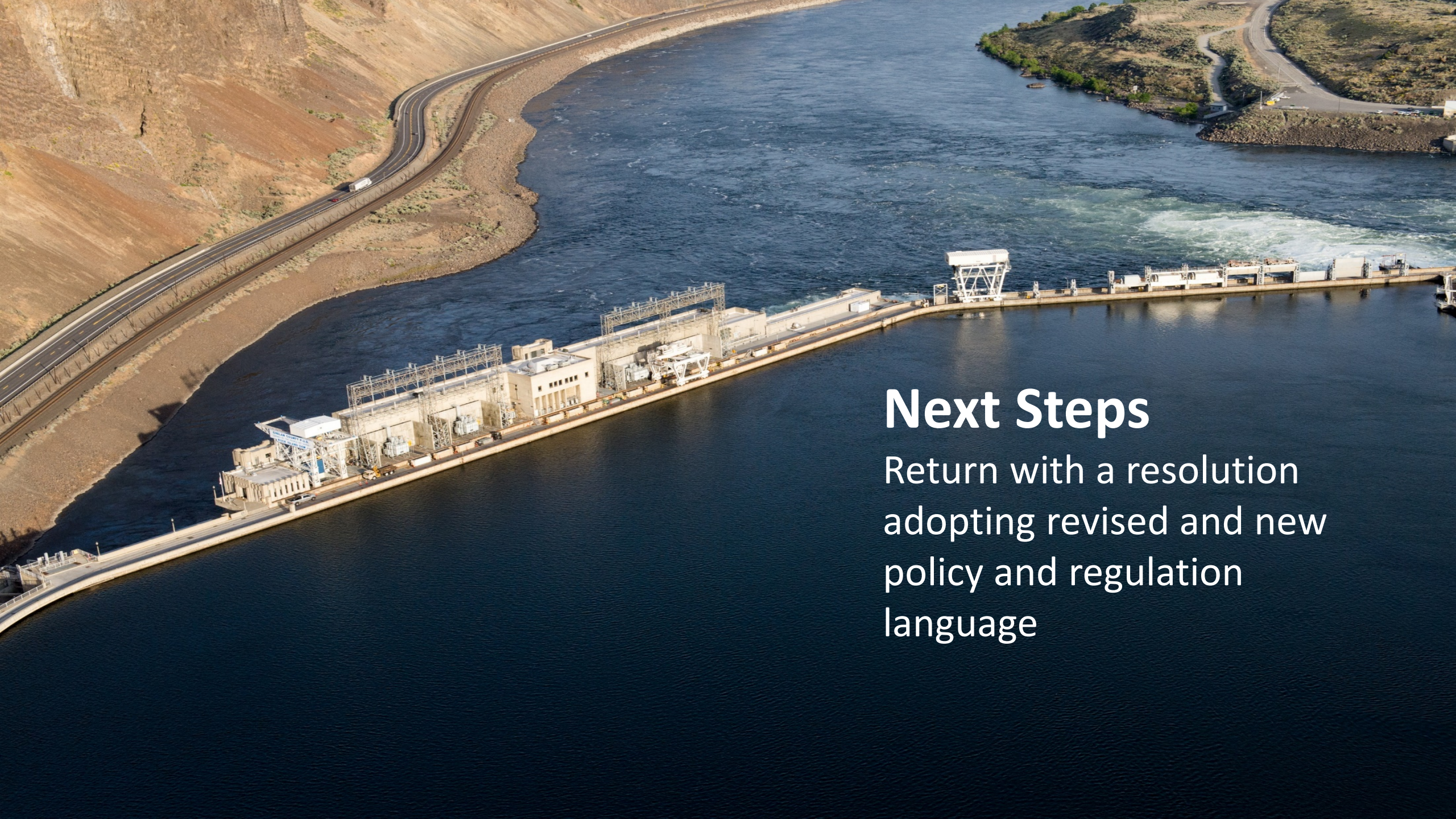
Clarify

- District ability to issue revised Estimate if project scope changes
- Window of eligibility for shared cost receipts to be submitted

Utility Service Regulations

- Required L&I approval to energize new and previously disconnected (over 365 days) services
- Clarify temporary services are not authorized for use with living quarters
- Clarify reconnection process for altered services





Next Steps

Return with a resolution adopting revised and new policy and regulation language