



CONNECTING THE MESSAGE

AUGUST 2019

BOARD OF COMMISSIONERS SAFETY MINUTE

“THE HPI 5+5”

HPI Principles

Through continual learning, we constantly improve the defenses that protect us from the errors all of us can make

1

We all make errors – it’s a matter of when, not if

2

These errors follow a recurring pattern, and are predictable and manageable

3

Curiosity drives us to examine our practices and learn from our errors

4

As employees, we are the solution, not the problem

5

Excellence is not the absence of failure, but the presence of process and defenses

Core HPI Concepts

Questioning Attitude

Errors

Defenses

Critical Steps

Drift



Plain to Leavenworth

Drownings: 11 since 1995

One person was wearing a life jacket, eight were not, and it was unclear in two incidents.

Leavenworth to Dryden

Drownings: 8 since 1996

Two people were wearing a life jacket, four were not, and it was unclear in two incidents.

Dryden to Cashmere

Drownings: 9 since 1994

Two people were wearing a life jacket, four were not, and it was unclear in three incidents.

Cashmere to Wenatchee

Drownings: 5 since 2003

All five were not wearing a life jacket.

WHAT CREATES YOUR “WHY”

