

**Minutes of the Special Commission Meeting of  
Public Utility District No. 1 of Chelan County, Washington  
August 20, 2018**

The special meeting of the Commission, of Public Utility District No. 1 of Chelan County, Washington, was held in the office of the District, 327 N. Wenatchee Avenue, Wenatchee, Washington, on August 20, 2018, at the hour of 8:30 am, pursuant to proper notice thereof.

**Commissioners present:** Dennis Bolz, President  
Garry Arseneault  
Ann Congdon  
Steve McKenna  
Randy Smith

**Staff present:** Steve Wright, General Manager  
Rebekah Garfein, Clerk of the Board

**Call To Order**

- President Bolz called the meeting to order at 8:35am

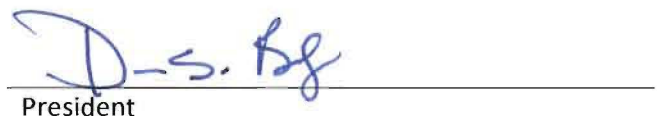
**Human Performance Initiative (HPI) Training**

- Tracy Yount, Director External Affairs, and Brian Odell, Director Safety, Labor, and Organizational Development, gave an overview of the District's HPI and Operational Excellence program
- Discussed how HPI supports the District's mission, vision, and values
- HPI allows for a variety of improvements in customer service and increased standardization of processes

There being no other business, the meeting adjourned at 9:40am.

  
\_\_\_\_\_  
Vice President

  
\_\_\_\_\_  
Commissioner

  
\_\_\_\_\_  
President

  
\_\_\_\_\_  
Secretary

\_\_\_\_\_  
Commissioner