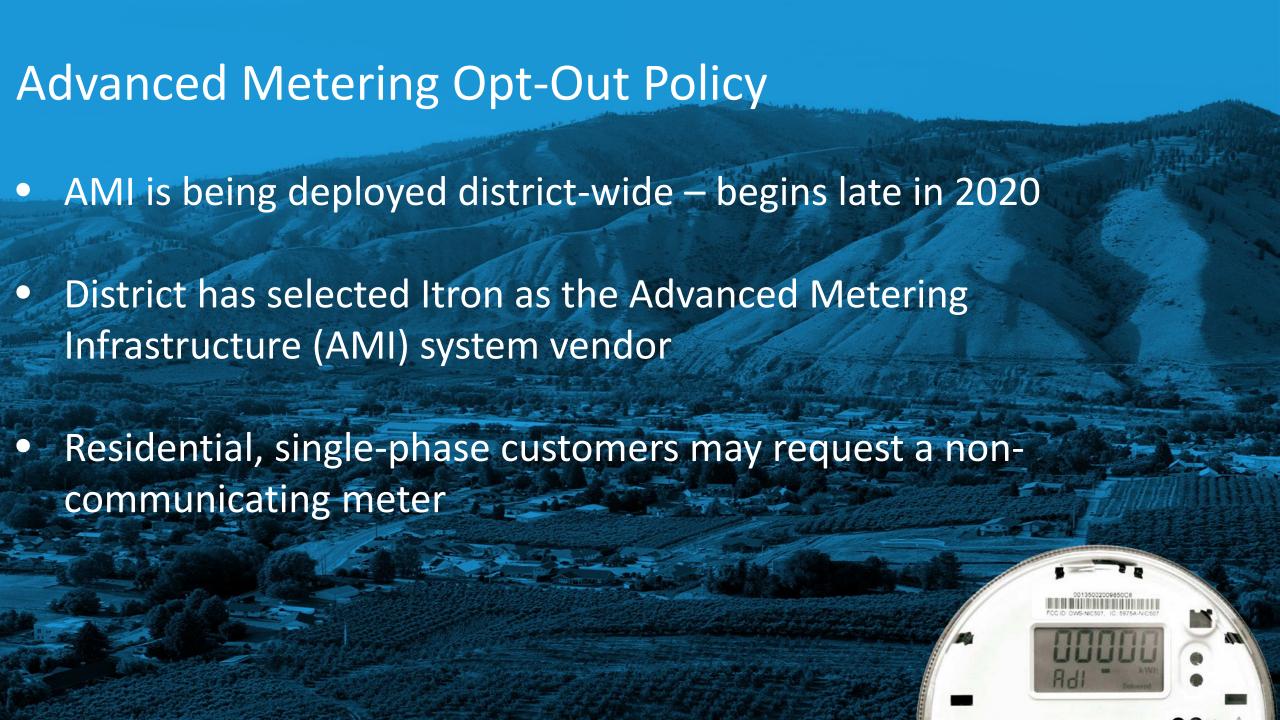


# Introduce proposed Advanced Metering Infrastructure (AMI) Opt-Out Policy

Policy summary
Industry comparison
Opt-out cost
Residential customer benefit overview

**Next Steps** 







### **Essentials of an Opt-Out Policy**

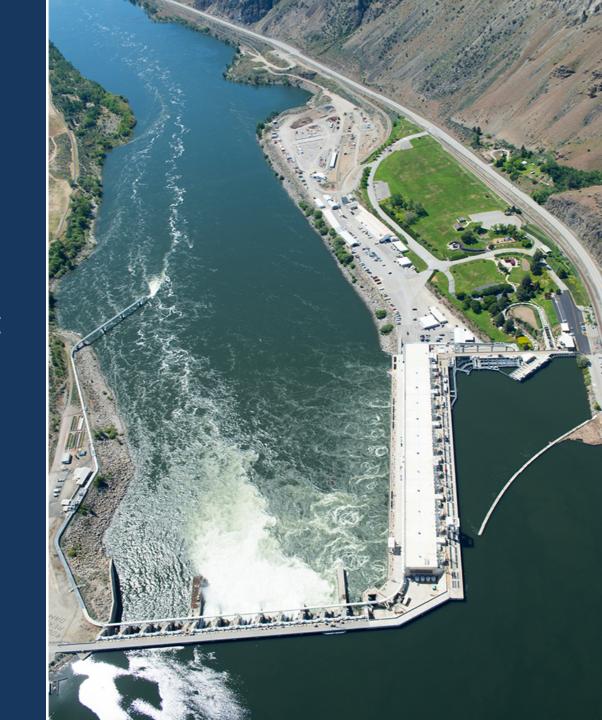
Address customer feedback and concerns

Considers industry trends and other utility policies

 Provides options for customers while leveraging best practices

### **Opt-Out policy summary**

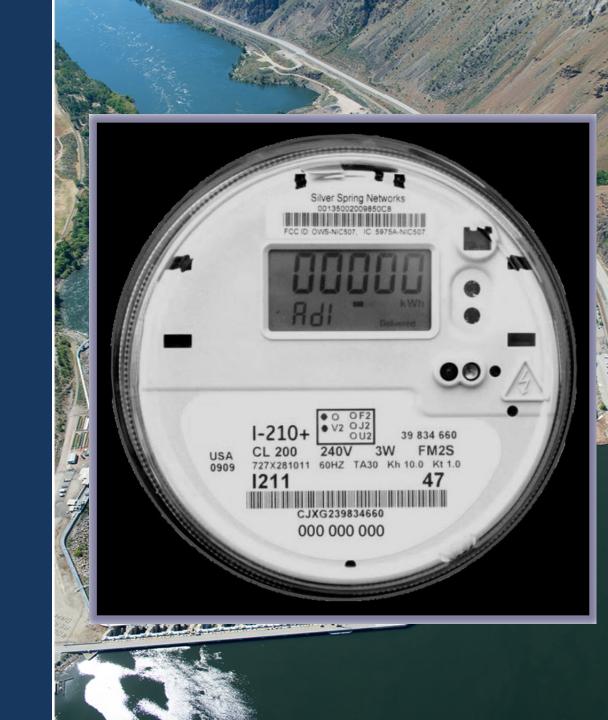
- Residential, single-phase services
- Some multi-family services (up to 4 units)
- Additional factors:
  - Satisfactory payment history (current and previous)
  - Accessibility of the meter
  - Compliance with Utility Service Regulations
  - Normal residential consumption



### **AMI** Metering plan

Standardize meter - Advanced meter with communication device disabled Pros:

- Efficient warehousing with one standard meter to stock
- Quick service activation, less cost
- Allows for required data collection for system analysis



## Residential Customer Benefits

Energy alerts

View daily energy usage

Outage detection communication

No additional monthly charge

No one-time set up fee







#### **Opt-out program costs**

- Field services
  - Meter configuration
  - Meter reading and data collection
- Data integration
  - System engineers manually incorporate data into models for system analysis
- Administration
  - Bill estimating and increased customer service

### One-time fee

Initial meter configuration & install (2hr) \$80-\$165

 Lower range could apply for opt-out requests known prior to AMI deployment

 Qualifying senior or disabled customers may receive 20% discount Administrative costs

(application and customer service) \$45-\$65

Future meter exchange cost (2hr) \$165

\$300-\$400

### Monthly fees

Meter reads (quarterly) \$20-57/mo

 Opt-out geographic density impacts meter reading efficiency and therefore cost

 Qualifying senior or disabled customers may receive 20% discount Administrative costs

(monthly estimating, additional customer service)

\$5-10/mo

Quarterly data integration

(40 hr engineering)

\$13/mo\*

~\$30-80 per month

\*Assumes 100 participants

		One-time Fee	<b>Monthly Fee</b>
Similarly sized utilities	Benton PUD	\$90	\$15
	<b>Grant PUD</b>	\$250	\$65
	Douglas (one-way)	\$0	\$15
	Cowlitz PUD	\$135	\$25
	Mason 3 PUD	\$0	\$25
	Clallam PUD	\$32	\$18
		One-time Fee	<b>Monthly Fee</b>
Large WA State	Seattle City Light	\$125	\$16
Utilities	Avista	\$75	\$5
	Puget Sound Energy	\$175	\$7.50

